

IMPORTANT INFORMATION: CHANGES TO THE FEES FOR SCOUBIDO, BUSINESSEUROPE AND BASIC+, THE NOTICES ON THE PROCESSING OF PERSONAL DATA AND THE POST TELECOM GENERAL TERMS AND CONDITIONS OF SALE FROM 1 JUNE 2022

Dear Customer,

POST Telecom has advised you by mail about changes to some of these fees and to its contract documentation:

Fees:

Fees for SCOUBIDO products are changing **from 1 June 2022**: the new pricing plan is [here](#)

Fees for BusinessEurope products will change **from 1 June 2022**: the new pricing plan is [here](#)

Fees for BASIC+ products will change **from 1 June 2022**: the new pricing plan is [here](#)

Should you not accept these new conditions and wish to terminate your electronic communications service, you may do so at no additional cost (with the exception of retained subsidised terminal equipment) within one month of your notification.

Notices relating to the processing of your personal data:

These notices come into effect on 1 May for all new customers and on 1 June for existing customers.

Your privacy is very important to POST Telecom, and we want to make sure that you can use our services in full confidence. We have therefore updated our notices on the processing of your personal data in order to maintain transparency.

You can find our updated data processing notices for consumer customers [here](#). For business customers [here](#).

General Terms and Conditions of Sale:

Our General Terms and Conditions of Sale change from 1 May for our new customers and from 1 June for existing consumer and business customers, to whom they apply in full.

General Terms and Conditions of Sale are [here](#). For you, as a business customer, they are [here](#)

We have revised our conditions to: - **reflect the new regulations in force**. We have done this to ensure that our contractual relationships always comply with the latest applicable regulations, including the law of 17 December 2021 on electronic communications networks and services. – Simplifying our terms and conditions – Our greatest asset is your trust and we are committed to ensuring that our terms and conditions are as clear as possible. We have therefore been working on simplifying them as much as possible for you.

For more information, please contact us on our freephone number **8002 8004** or by e-mail at: contact.telecom@post.lu

