

PSD2 – Statistics of interfaces

Interface name eboo **Period** January 1st 2021 to March 31th 2021
Interface type Web and Mobile Banking

Day	PSU interface			
	Uptime (%)	Downtime (%)	Payment initiation response (ms)	Information request response (ms)
01/01/2021	100	0	533	132
02/01/2021	100	0	558	131
03/01/2021	100	0	630	129
04/01/2021	100	0	504	146
05/01/2021	100	0	474	145
06/01/2021	100	0	479	154
07/01/2021	100	0	508	159
08/01/2021	100	0	513	158
09/01/2021	100	0	520	128
10/01/2021	100	0	536	128
11/01/2021	100	0	482	141
12/01/2021	100	0	480	145
13/01/2021	100	0	484	165
14/01/2021	100	0	485	155
15/01/2021	100	0	487	158
16/01/2021	100	0	502	127
17/01/2021	100	0	502	126
18/01/2021	100	0	477	157
19/01/2021	100	0	476	154
20/01/2021	100	0	481	146
21/01/2021	100	0	466	141
22/01/2021	100	0	481	152
23/01/2021	100	0	501	126
24/01/2021	100	0	505	125
25/01/2021	100	0	478	146
26/01/2021	100	0	477	150
27/01/2021	100	0	434	134
28/01/2021	100	0	448	142
29/01/2021	100	0	493	199
30/01/2021	100	0	521	136
31/01/2021	100	0	533	123

Day	PSU interface			
	Uptime (%)	Downtime (%)	Payment initiation response (ms)	Information request response (ms)
01/02/2021	100	0	525	216
02/02/2021	100	0	488	137
03/02/2021	100	0	472	137
04/02/2021	100	0	474	137
05/02/2021	100	0	495	148
06/02/2021	100	0	510	131
*07/02/2021	-	-	-	-
08/02/2021	100	0	455	139
09/02/2021	100	0	503	149
10/02/2021	100	0	476	143
11/02/2021	100	0	470	140
12/02/2021	100	0	487	145
13/02/2021	100	0	520	134
14/02/2021	100	0	560	141
15/02/2021	100	0	469	141
16/02/2021	100	0	519	163
17/02/2021	100	0	473	146
18/02/2021	100	0	468	141
19/02/2021	100	0	483	146
20/02/2021	100	0	530	140
21/02/2021	100	0	505	140
22/02/2021	100	0	465	144
23/02/2021	100	0	471	150
24/02/2021	100	0	448	145
25/02/2021	100	0	460	145
26/02/2021	100	0	484	143
27/02/2021	100	0	617	161
28/02/2021	100	0	568	134
01/03/2021	100	0	491	146
02/03/2021	100	0	474	142
03/03/2021	100	0	476	139
04/03/2021	100	0	480	144
05/03/2021	100	0	494	149
06/03/2021	100	0	538	136
07/03/2021	100	0	557	137
08/03/2021	100	0	494	145
09/03/2021	100	0	484	149

Day	PSU interface			
	Uptime (%)	Downtime (%)	Payment initiation response (ms)	Information request response (ms)
10/03/2021	100	0	479	147
11/03/2021	100	0	487	151
12/03/2021	100	0	498	155
13/03/2021	100	0	556	142
14/03/2021	100	0	548	135
15/03/2021	100	0	495	155
16/03/2021	100	0	481	146
17/03/2021	100	0	492	146
18/03/2021	100	0	486	145
19/03/2021	100	0	486	144
20/03/2021	100	0	535	135
21/03/2021	100	0	528	135
22/03/2021	100	0	484	140
23/03/2021	100	0	478	144
24/03/2021	100	0	480	144
25/03/2021	100	0	495	143
26/03/2021	100	0	499	142
27/03/2021	100	0	531	135
28/03/2021	100	0	537	137
29/03/2021	100	0	469	141
30/03/2021	100	0	472	136
31/03/2021	100	0	512	147

Temps de réponse indisponibles pour des raisons techniques le 07/02/2021

Interface name MultiLine **Period** January 1st 2021 to March 31th 2021

Interface type Web-Banking

Day	PSU interface			
	Uptime (%)	Downtime (%)	Payment initiation response (ms)	Information request response (ms)
01/01/2021	100	0	7.902.486	94,3826
02/01/2021	98,59	1,41	73.601.680	133,708
03/01/2021	100	0	19.481.456	113,351
04/01/2021	100	0	392.173	105,17
05/01/2021	100	0	423.394	98,9021
06/01/2021	100	0	370.424	95,7169
07/01/2021	100	0	382.188	94,9689
08/01/2021	100	0	434.616	101,741
09/01/2021	98,60	1,40	82.402.696	113,152
10/01/2021	100	0	28.208.937	125,129
11/01/2021	100	0	441.128	112,576
12/01/2021	100	0	418.881	101,508
13/01/2021	100	0	422.992	104,221
14/01/2021	100	0	406.800	101,647
15/01/2021	100	0	746.032	100,358
16/01/2021	98,60	1,40	95.473.997	122,375
17/01/2021	100	0	21.966.941	121,275
18/01/2021	100	0	386.079	103,72
19/01/2021	98,61	1,39	407.905	112,719
20/01/2021	100	0	383.516	103,327
21/01/2021	100	0	412.276	105,977
22/01/2021	100	0	367.962	98,4547
23/01/2021	98,55	1,45	80.553.990	108,488
24/01/2021	61,67	38,33	14.538.547	102,651
25/01/2021	100	0	369.584	86,592
26/01/2021	100	0	387.351	91,2949
27/01/2021	100	0	414.602	86,5101
28/01/2021	100	0	514.935	79,3595
29/01/2021	100	0	436.292	82,1767
30/01/2021	98,67	1,33	93.663.893	79,9282
31/01/2021	100	0	19.380.784	82,3311
01/02/2021	99,76	0,24	454.338	83,2531
02/02/2021	100	0	402.535	81,0573

Day	PSU interface			
	Uptime (%)	Downtime (%)	Payment initiation response (ms)	Information request response (ms)
03/02/2021	100	0	438.654	82,1025
04/02/2021	100	0	495.834	85,6166
05/02/2021	99,97	0	403.090	85,1087
06/02/2021	98,65	1,35	74.115.996	75,8334
07/02/2021	100	0	22.027.908	77,467
08/02/2021	100	0	447.224	86,789
09/02/2021	100	0	444.688	82,4641
10/02/2021	100	0	392.031	83,661
11/02/2021	100	0	386.065	85,2996
12/02/2021	100	0	439.748	83,5987
13/02/2021	82,07	17,93	85.410.167	72,2528
14/02/2021	100	0	28.397.472	81,7009
15/02/2021	100	0	400.715	83,3019
16/02/2021	100	0	412.757	83,3406
17/02/2021	100	0	428.494	86,731
18/02/2021	100	0	395.859	91,5261
19/02/2021	100	0	478.039	90,1838
20/02/2021	98,68	1,32	83.417.530	93,8972
21/02/2021	100	0	28.097.970	80,9278
22/02/2021	100	0	414.251	87,6548
23/02/2021	100	0	415.653	81,4606
24/02/2021	100	0	481.435	84,6094
25/02/2021	100	0	485.121	89,6345
26/02/2021	100	0	428.762	82,807
27/02/2021	98,65	1,35	99.774.942	91,3661
28/02/2021	88,88	11,12	22.212.647	89,8085
01/03/2021	100	0	567.382	82,6786
02/03/2021	100	0	458.624	87,5434
03/03/2021	100	0	426.549	84,8255
04/03/2021	100	0	526.202	86,5665
05/03/2021	100	0	608.877	83,5743
06/03/2021	98,65	1,35	84.179.202	85,3551
07/03/2021	100	0	24.272.763	93,0771
08/03/2021	100	0	529.661	87,8454
09/03/2021	100	0	539.404	92,7951
10/03/2021	100	0	421.909	95,5466
11/03/2021	100	0	429.649	89,772

Day	PSU interface			
	Uptime (%)	Downtime (%)	Payment initiation response (ms)	Information request response (ms)
12/03/2021	100	0	797.673	90,4736
13/03/2021	98,64	1,36	79.239.948	91,7032
14/03/2021	100	0	27.392.854	88,0725
15/03/2021	99,65	0,35	442.650	84,7914
16/03/2021	100	0	415.462	92,5506
17/03/2021	100	0	381.475	89,1504
18/03/2021	99,88	0,12	396.195	88,0435
19/03/2021	99,43	0,57	445.951	93,4315
20/03/2021	98,66	1,34	92.587.057	93,6072
21/03/2021	65,07	34,93	11.373.224	82,6159
22/03/2021	100	0	367.135	88,6488
23/03/2021	100	0	420.955	87,7374
24/03/2021	100	0	552.236	94,5606
25/03/2021	100	0	420.225	99,0893
26/03/2021	100	0	581.146	92,253
27/03/2021	98,63	1,37	81.190.760	98,3445
28/03/2021	100	0	23.897.365	96,516
29/03/2021	100	0	414.827	92,7182
30/03/2021	100	0	653.469	95,8785
31/03/2021	100	0	458.514	97,9485

Interface name PSD2 API LUXHUB **Period** January 1st 2021 to March 31th 2021

Interface type PSD2 Dedicated interface

Dedicated interface						
Day	Uptime (%)	Downtime (%)	PISP response (ms)	AISP response (ms)	CBPII response (ms)	Error response rate (%)
01/01/2021	100	0	502,696	1238,742	0	2,598
02/01/2021	100	0	537,197	1243,288	0	2,481
03/01/2021	100	0	492,416	1235,56	0	1,318
04/01/2021	100	0	672,027	1293,629	0	1,852
05/01/2021	100	0	596,739	1342,234	0	1,435
06/01/2021	100	0	533,544	1330,514	0	0,212
07/01/2021	100	0	599,077	1364,51	0	0,344
08/01/2021	100	0	559,642	1362,136	0	0,164
09/01/2021	100	0	516,525	1253,937	0	0,079
10/01/2021	100	0	603,887	1247,423	0	0,074
11/01/2021	100	0	572,288	1319,678	0	0,073
12/01/2021	100	0	509,814	1309,26	0	0,116
13/01/2021	100	0	601,129	1302,145	0	0,161
14/01/2021	100	0	526,964	1296,186	0	0,148
15/01/2021	100	0	434,462	1341,316	0	0,141
16/01/2021	100	0	395,61	1237,127	0	0,135
17/01/2021	100	0	399,771	1236,012	0	0,103
18/01/2021	100	0	579,682	1333,76	0	0,195
19/01/2021	100	0	697,545	1315,59	0	0,125
20/01/2021	100	0	746	1283,302	0	0,102
21/01/2021	100	0	656,079	1273,807	0	0,081
22/01/2021	100	0	516,354	1287,549	0	0,022
23/01/2021	100	0	643,974	1206,023	0	0,012
24/01/2021	100	0	524,653	1200,485	0	0
25/01/2021	100	0	593,554	1262,782	0	0,017
26/01/2021	100	0	611,75	1302,339	0	0,029
27/01/2021	100	0	605,303	1230,775	0	0
28/01/2021	100	0	700,424	1303,491	0	0,022
29/01/2021	100	0	655,385	1315,629	0	0,151
30/01/2021	100	0	649,035	1236,757	0	0,632
31/01/2021	100	0	567,038	1199,41	0	0
01/02/2021	100	0	629,307	1354,731	0	0,195
02/02/2021	100	0	609,91	1268,48	0	0

Dedicated interface						
Day	Uptime (%)	Downtime (%)	PISP response (ms)	AISP response (ms)	CBPII response (ms)	Error response rate (%)
03/02/2021	100	0	633,81	1300,62	0	0,146
04/02/2021	100	0	613,47	1290,132	0	0
05/02/2021	100	0	621,509	1295,953	0	0
06/02/2021	100	0	545,084	1237,398	0	16,011
07/02/2021	100	0	556,272	1239,81	0	23,955
08/02/2021	100	0	601,574	1285,31	0	0,025
09/02/2021	100	0	638,515	1290,705	0	0,064
10/02/2021	100	0	600,645	1289,069	0	0
11/02/2021	100	0	557,431	1273,434	0	0
12/02/2021	100	0	638,783	1286,654	0	0
13/02/2021	100	0	558,8	1240,608	0	0
14/02/2021	100	0	579,674	1257,125	0	0
15/02/2021	100	0	668,364	1303,702	0	0
16/02/2021	100	0	698,411	1362,833	0	0,274
17/02/2021	100	0	686,556	1393,371	0	0
18/02/2021	100	0	746,577	1396,163	0	0,021
19/02/2021	100	0	674,189	1452,265	0	0
20/02/2021	100	0	611,112	1455,117	0	0
21/02/2021	100	0	765,277	1508,323	0	0
22/02/2021	100	0	741,437	1487,012	0	0
23/02/2021	100	0	895,951	1521,39	0	1,017
24/02/2021	100	0	868,46	1550,242	0	0,037
25/02/2021	100	0	839,564	1548,364	0	0,015
26/02/2021	100	0	661,023	1285,355	0	0
27/02/2021	100	0	0	1272,062	0	98,243
28/02/2021	100	0	748,394	1202,623	0	0
01/03/2021	100	0	805,396	1269,95	0	0,014
02/03/2021	100	0	777,185	1285,589	0	0,017
03/03/2021	100	0	719,648	1261,681	0	0,037
04/03/2021	100	0	839,436	1292,835	0	0,012
05/03/2021	100	0	691,116	1311,264	0	0,07
06/03/2021	100	0	604,136	1259,611	0	0
07/03/2021	100	0	637,734	1260,311	0	0
08/03/2021	100	0	855,625	1359,934	0	0
09/03/2021	100	0	649,691	1338,468	0	0
10/03/2021	100	0	799,711	1359,485	0	0
11/03/2021	100	0	793,568	1340,034	0	0,007

Day	Dedicated interface					
	Uptime (%)	Downtime (%)	PISP response (ms)	AISP response (ms)	CBPII response (ms)	Error response rate (%)
12/03/2021	100	0	743,671	1408,746	0	0
13/03/2021	100	0	809,869	1365,607	0	0
14/03/2021	100	0	658,663	1384,16	0	0
15/03/2021	100	0	843,176	1470,81	0	0
16/03/2021	100	0	807,642	1478,054	0	0,006
17/03/2021	100	0	727,361	1508,389	0	0,007
18/03/2021	100	0	630,611	1312,028	0	0
19/03/2021	100	0	596,675	1186,092	0	0,022
20/03/2021	100	0	664,103	1127,808	0	0
21/03/2021	100	0	693,042	1140,648	0	0
22/03/2021	99,93	0,069	639,467	1186,32	0	0,402
23/03/2021	100	0	1687	1200,168	0	1,551
24/03/2021	100	0	0	1199,085	0	1,275
25/03/2021	99,87	0,133	0	1194,236	0	1,298
26/03/2021	100	0	709,91	1176,475	0	0,154
27/03/2021	100	0	581,512	1164,7	0	0,162
28/03/2021	99,99	0,012	612,635	1157,599	0	0,41
29/03/2021	100	0	667,123	1168,633	0	0,016
30/03/2021	100	0	730,317	1169,788	0	0
31/03/2021	100	0	724,541	1207,456	0	0,036

Le 27/02/2021 maintenance technique chez le prestataire.

PSD2 – Statistics of interfaces

Interface name eboo **Period** April 1st 2021 to June 30th 2021
Interface type Web and Mobile Banking

Day	PSU interface			
	Uptime (%)	Downtime (%)	Payment initiation response (ms)	Information request response (ms)
01/04/2021	100	0	510	155
02/04/2021	100	0	507	148
03/04/2021	100	0	562	137
04/04/2021	100	0	617	140
05/04/2021	100	0	660	137
06/04/2021	100	0	519	148
07/04/2021	100	0	488	140
08/04/2021	100	0	499	145
09/04/2021	100	0	518	152
10/04/2021	100	0	535	136
11/04/2021	100	0	566	135
12/04/2021	100	0	536	159
13/04/2021	100	0	573	180
14/04/2021	100	0	506	141
15/04/2021	100	0	493	141
16/04/2021	100	0	505	151
17/04/2021	100	0	560	134
18/04/2021	100	0	555	137
19/04/2021	100	0	479	141
20/04/2021	100	0	494	139
21/04/2021	100	0	478	136
22/04/2021	100	0	480	135
23/04/2021	100	0	496	142
24/04/2021	100	0	538	132
25/04/2021	100	0	715	134
26/04/2021	100	0	484	138
27/04/2021	100	0	487	137
28/04/2021	100	0	538	153
29/04/2021	100	0	464	134
30/04/2021	100	0	481	142
01/05/2021	100	0	537	142

Day	PSU interface			
	Uptime (%)	Downtime (%)	Payment initiation response (ms)	Information request response (ms)
02/05/2021	100	0	808	135
03/05/2021	100	0	542	153
04/05/2021	100	0	498	144
05/05/2021	100	0	494	146
06/05/2021	100	0	487	141
07/05/2021	100	0	501	142
08/05/2021	100	0	552	139
09/05/2021	100	0	585	136
10/05/2021	100	0	500	141
11/05/2021	100	0	502	145
12/05/2021	100	0	498	137
13/05/2021	100	0	505	136
14/05/2021	100	0	508	138
15/05/2021	100	0	538	132
*16/05/2021	-	-	-	-
*17/05/2021	-	-	-	-
*18/05/2021	-	-	-	-
*19/05/2021	-	-	-	-
20/05/2021	100	0	484	134
21/05/2021	100	0	482	144
22/05/2021	100	0	511	134
23/05/2021	100	0	552	139
24/05/2021	100	0	568	138
25/05/2021	100	0	481	137
26/05/2021	100	0	466	134
27/05/2021	100	0	433	128
28/05/2021	100	0	466	133
29/05/2021	100	0	521	140
30/05/2021	100	0	499	138
31/05/2021	100	0	450	152
01/06/2021	100	0	473	155
02/06/2021	100	0	468	139
03/06/2021	100	0	472	134
04/06/2021	100	0	485	138
05/06/2021	100	0	522	140
06/06/2021	100	0	521	141
07/06/2021	100	0	483	138

Day	PSU interface			
	Uptime (%)	Downtime (%)	Payment initiation response (ms)	Information request response (ms)
08/06/2021	100	0	490	135
09/06/2021	100	0	487	137
10/06/2021	100	0	488	136
11/06/2021	100	0	497	140
12/06/2021	100	0	536	133
13/06/2021	100	0	543	137
14/06/2021	100	0	484	137
15/06/2021	100	0	485	135
16/06/2021	100	0	485	135
17/06/2021	100	0	485	139
18/06/2021	100	0	491	142
19/06/2021	100	0	528	132
20/06/2021	100	0	514	133
21/06/2021	100	0	475	135
22/06/2021	100	0	471	133
23/06/2021	100	0	510	136
24/06/2021	100	0	466	134
25/06/2021	100	0	481	135
26/06/2021	100	0	532	139
27/06/2021	100	0	514	136
28/06/2021	100	0	438	128
29/06/2021	100	0	471	137
30/06/2021	100	0	459	134

*Temps de réponse indisponibles pour des raisons techniques du 16/05/2021 au 19/05/2021

Interface name MultiLine

Period April 1st 2021 to June 30th 2021

Interface type Web-Banking

Day	PSU interface			
	Uptime (%)	Downtime (%)	Payment initiation response (ms)	Information request response (ms)
01/04/2021	100	0	444.296	109,745
02/04/2021	99,41	0,59	635.514	133,279
03/04/2021	98,6	1,4	97.558.169	80,1136
04/04/2021	100	0	21.660.773	88,2282
05/04/2021	100	0	2.071.146	90,2186
06/04/2021	100	0	461.169	81,7451
07/04/2021	100	0	445.775	82,0339
08/04/2021	98,13	1,87	486.962	84,939
09/04/2021	100	0	1.254.089	84,2431
10/04/2021	98,65	1,35	91.046.387	93,873
11/04/2021	100	0	24.261.289	82,1614
12/04/2021	98,75	1,25	486.964	85,2449
13/04/2021	100	0	466.770	84,2273
14/04/2021	100	0	379.791	84,4125
15/04/2021	100	0	389.150	84,7193
16/04/2021	100	0	414.704	85,4779
17/04/2021	98,62	1,38	84.655.917	87,5487
18/04/2021	100	0	21.385.114	80,5643
19/04/2021	100	0	459.099	78,3692
20/04/2021	100	0	352.904	84,342
21/04/2021	100	0	408.316	88,309
22/04/2021	100	0	360.167	78,1753
23/04/2021	99,3	0,7	738.261	82,408
24/04/2021	98,69	1,31	88.389.696	75,0383
25/04/2021	100	0	20.861.785	166,25
26/04/2021	96,46	3,54	401.099	78,5722
27/04/2021	100	0	567.491	78,4104
28/04/2021	99,79	0,21	613.933	75,8953
29/04/2021	100	0	414.204	75,6558
30/04/2021	100	0	819.598	84,2644
01/05/2021	98,65	1,35	71.781.603	78,4051
02/05/2021	100	0	25.074.228	87,2744
03/05/2021	100	0	537.375	77,779

Day	PSU interface			
	Uptime (%)	Downtime (%)	Payment initiation response (ms)	Information request response (ms)
04/05/2021	100	0	404.357	77,2658
05/05/2021	100	0	439.197	79,6088
06/05/2021	100	0	421.235	82,1412
07/05/2021	100	0	487.272	81,4999
08/05/2021	98,72	1,28	73.560.870	84,8542
09/05/2021	100	0	23.320.298	210,855
10/05/2021	100	0	427.592	75,9708
11/05/2021	100	0	386.080	76,6958
12/05/2021	100	0	389.430	78,7966
13/05/2021	100	0	760.012	86,784
14/05/2021	100	0	878.766	82,8261
15/05/2021	98,74	1,26	98.155.543	90,1768
16/05/2021	100	0	26.575.296	80,7296
17/05/2021	99,81	0,19	394.803	81,9656
18/05/2021	100	0	385.468	86,6104
19/05/2021	100	0	521.495	76,4626
20/05/2021	100	0	406.120	79,4678
21/05/2021	100	0	484.734	78,1898
22/05/2021	98,61	1,39	81.968.877	92,0708
23/05/2021	100	0	22.963.697	86,9249
24/05/2021	100	0	487.383	87,7971
25/05/2021	100	0	384.431	78,6429
26/05/2021	100	0	406.797	83,5021
27/05/2021	100	0	513.442	77,6834
28/05/2021	100	0	430.907	77,534
29/05/2021	98,62	1,38	100.225.033	78,0253
30/05/2021	73,79	26,21	22.040.466	96,462
31/05/2021	100	0	392.169	86,1399
01/06/2021	100	0	594.887	80,499
02/06/2021	100	0	482.628	80,379
03/06/2021	100	0	444.610	77,4085
04/06/2021	100	0	389.371	77,6609
05/06/2021	98,52	1,48	79.752.730	81,0637
06/06/2021	100	0	20.640.578	80,0526
07/06/2021	100	0	529.358	83,3319
08/06/2021	100	0	511.823	80,0623
09/06/2021	99,68	0,32	415.539	75,9585

Day	PSU interface			
	Uptime (%)	Downtime (%)	Payment initiation response (ms)	Information request response (ms)
10/06/2021	100	0	439.177	76,4333
11/06/2021	100	0	489.051	86,5238
12/06/2021	98,52	1,48	98.484.166	84,3758
13/06/2021	100	0	44.061.893	83,9516
14/06/2021	96,18	3,82	473.418	78,7523
15/06/2021	100	0	429.958	80,6131
16/06/2021	99,89	0,11	458.064	79,6401
17/06/2021	98,54	1,46	492.101	82,2945
18/06/2021	100	0	859.353	79,3784
19/06/2021	98,6	1,4	90.384.548	89,4893
20/06/2021	100	0	26.480.052	78,2012
21/06/2021	100	0	539.207	75,5855
22/06/2021	100	0	388.259	76,6185
23/06/2021	100	0	466.197	112,129
24/06/2021	100	0	547.960	77,5923
25/06/2021	100	0	574.637	80,5682
26/06/2021	98,58	1,42	81.877.539	72,0525
27/06/2021	100	0	22.732.858	80,2982
28/06/2021	100	0	451.904	78,2226
29/06/2021	100	0	596.465	74,5068
30/06/2021	100	0	414.206	78,7352

Interface name PSD2 API LUXHUB **Period** April 1st 2021 to June 30th 2021

Interface type PSD2 Dedicated interface

Dedicated interface						
Day	Uptime (%)	Downtime (%)	PISP response (ms)	AISP response (ms)	CBPII response (ms)	Error response rate (%)
01/04/2021	99,75	0,247	731,335	1198,588	0	1,313
02/04/2021	99,85	0,148	820,819	1189,734	0	0,852
03/04/2021	100,00	0	651,574	1139,149	0	0,012
04/04/2021	100,00	0	638,254	1144,721	0	0
05/04/2021	100,00	0	595,229	1133,437	0	0
06/04/2021	100,00	0	708,911	1174,082	0	0,01
07/04/2021	99,68	0,319	632,98	1163,356	0	1,759
08/04/2021	99,86	0,144	707,045	1169,92	0	0,684
09/04/2021	100,00	0	714,031	1198,90	0	0,044
10/04/2021	100,00	0	606,41	1134,46	0	0
11/04/2021	100,00	0	601,289	1134,70	0	0,103
12/04/2021	100,00	0	628,811	1212,00	0	0,091
13/04/2021	100,00	0	704,562	1275,37	0	0,059
14/04/2021	100,00	0	658,078	1179,78	0	0,04
15/04/2021	100,00	0	601,836	1189,63	0	0,02
16/04/2021	100,00	0	746,545	1184,02	0	0,042
17/04/2021	100,00	0	595,25	1148,36	0	0,094
18/04/2021	100,00	0	531,779	1113,00	0	0
19/04/2021	100,00	0	642,189	1155,84	0	0,043
20/04/2021	100,00	0	566,449	1166,16	0	0,166
21/04/2021	100,00	0	613,275	1150,13	0	0,014
22/04/2021	100,00	0	705,353	1149,18	0	0,014
23/04/2021	100,00	0	710,764	1172,11	0	0,022
24/04/2021	100,00	0	499,636	1124,48	0	0
25/04/2021	100,00	0	833,224	1804,47	0	0,3
26/04/2021	100,00	0	588,9	1153,17	0	0,181
27/04/2021	100,00	0	640,204	1149,47	0	0,117
28/04/2021	100,00	0	653,488	1160,18	0	0,105
29/04/2021	100,00	0	657,482	1133,13	0	0,123
30/04/2021	100,00	0	734,032	1151,50	0	0,04
01/05/2021	100	0	621	1129,60	0	0,049
02/05/2021	99,817	0,183	615,753	1103,794	0	0,563
03/05/2021	100	0	589,737	1166,005	0	0,018

Dedicated interface						
Day	Uptime (%)	Downtime (%)	PISP response (ms)	AISP response (ms)	CBPII response (ms)	Error response rate (%)
04/05/2021	100	0	556,098	1143,185	0	0,053
05/05/2021	100	0	605,253	1157,787	0	0,006
06/05/2021	100	0	685,443	1169,901	0	0,026
07/05/2021	100	0	660,617	1159,83	0	0,035
08/05/2021	100	0	522,881	1115,714	0	0,012
09/05/2021	100	0	739,571	1145,543	0	0,267
10/05/2021	100	0	598,952	1174,552	0	0,05
11/05/2021	100	0	680,017	1161,315	0	0,083
12/05/2021	100	0	679,085	1143,962	0	0
13/05/2021	100	0	629,081	1178,019	0	0,146
14/05/2021	100	0	605,123	1191,141	0	0,067
15/05/2021	99,123	0,877	492,314	1107,6	0	13,573
16/05/2021	99,269	0,731	578,833	1121,414	0	13,617
17/05/2021	100	0	378,168	1136,394	0	0,031
18/05/2021	100	0	299,259	1154,682	0	0,103
19/05/2021	100	0	286,115	1151,941	0	0,081
20/05/2021	100	0	533,792	1151,931	0	0,062
21/05/2021	100	0	733,986	1206,509	0	0,039
22/05/2021	100	0	554,888	1200,646	0	0,117
23/05/2021	100	0	601,236	1240,715	0	0
24/05/2021	100	0	710,375	1200,18	0	0,181
25/05/2021	99,976	0,024	689,046	1219,266	0	0,12
26/05/2021	100	0	680,734	1237,938	0	0,058
27/05/2021	100	0	736,092	1211,266	0	0,095
28/05/2021	100	0	792,825	1236,585	0	0,028
29/05/2021	100	0	696,916	1135,574	0	0,028
30/05/2021	100	0	748,72	1306,123	0	0,522
31/05/2021	100	0	755,315	1612,302	0	0,012
01/06/2021	100	0	741,655	1345,285	0	0,089
02/06/2021	100	0	681,346	1157,868	0	0,091
03/06/2021	100	0	661,161	1148,596	0	0,036
04/06/2021	100	0	706,568	1169,343	0	0,025
05/06/2021	100	0	718,764	1331,207	0	0,068
06/06/2021	100	0	683,071	1394,536	0	0,143
07/06/2021	100	0	708,05	1207,572	0	0,048
08/06/2021	99,848	0,152	678,964	1172,094	0	0,552
09/06/2021	100	0	717,24	1175,754	0	0,078

Dedicated interface						
Day	Uptime (%)	Downtime (%)	PISP response (ms)	AISP response (ms)	CBPII response (ms)	Error response rate (%)
10/06/2021	100	0	741,356	1181,332	0	0,057
11/06/2021	100	0	711,42	1195,231	0	0,044
12/06/2021	100	0	695,472	1169,543	0	0,161
13/06/2021	100	0	678,889	1190,611	0	0,133
14/06/2021	100	0	650,672	1181,376	0	0,022
15/06/2021	100	0	716,489	1187,731	0	0,059
16/06/2021	100	0	452,589	1203,971	0	0,017
17/06/2021	100	0	337,928	1218,245	0	0,009
18/06/2021	100	0	456,286	1217,813	0	0,009
19/06/2021	100	0	680,908	1179,499	0	0
20/06/2021	100	0	720,212	1179,758	0	0
21/06/2021	100	0	713,022	1191,863	0	0,008
22/06/2021	99,742	0,258	730,257	1203,71	0	0,219
23/06/2021	100	0	651,38	1184,086	0	0
24/06/2021	100	0	707,277	1199,082	0	0
25/06/2021	100	0	747,258	1264,859	0	0
26/06/2021	100	0	504,367	1207,339	0	0
27/06/2021	100	0	610,758	1194,93	0	0
28/06/2021	100	0	703,28	1170,715	0	0,005
29/06/2021	100	0	753,14	1203,566	0	0
30/06/2021	100	0	756,818	1215,487	0	0,007

PSD2 – Statistics of interfaces

Interface name eboo **Period** July 1st 2021 to September 30th 2021
Interface type Web and Mobile Banking

Day	PSU interface			
	Uptime (%)	Downtime (%)	Payment initiation response (ms)	Information request response (ms)
01/07/2021	100	0	478	152
02/07/2021	100	0	489	144
03/07/2021	100	0	524	150
04/07/2021	100	0	523	141
05/07/2021	100	0	483	144
06/07/2021	100	0	474	139
07/07/2021	100	0	488	143
08/07/2021	100	0	479	139
09/07/2021	100	0	490	144
10/07/2021	100	0	531	143
11/07/2021	100	0	526	143
12/07/2021	100	0	478	142
13/07/2021	100	0	475	138
14/07/2021	100	0	476	139
15/07/2021	100	0	495	141
16/07/2021	100	0	496	147
17/07/2021	100	0	534	137
18/07/2021	100	0	537	140
19/07/2021	100	0	479	142
20/07/2021	100	0	484	142
21/07/2021	100	0	482	143
22/07/2021	100	0	481	141
23/07/2021	100	0	494	145
24/07/2021	100	0	514	137
25/07/2021	100	0	527	141
26/07/2021	100	0	469	138
27/07/2021	100	0	465	136
28/07/2021	100	0	441	140
29/07/2021	100	0	466	146
30/07/2021	100	0	481	146
31/07/2021	100	0	541	149

Day	PSU interface			
	Uptime (%)	Downtime (%)	Payment initiation response (ms)	Information request response (ms)
01/08/2021	100	0	547	140
02/08/2021	100	0	483	146
03/08/2021	100	0	477	143
04/08/2021	100	0	486	144
05/08/2021	100	0	481	146
06/08/2021	100	0	494	152
07/08/2021	100	0	551	141
08/08/2021	100	0	559	145
09/08/2021	100	0	492	149
10/08/2021	100	0	487	144
11/08/2021	100	0	490	150
12/08/2021	100	0	498	155
13/08/2021	100	0	516	155
14/08/2021	100	0	552	144
15/08/2021	100	0	562	148
16/08/2021	100	0	480	150
17/08/2021	100	0	502	154
18/08/2021	100	0	485	148
19/08/2021	100	0	496	149
20/08/2021	100	0	508	159
21/08/2021	100	0	545	147
22/08/2021	100	0	522	147
23/08/2021	100	0	482	155
24/08/2021	100	0	487	150
25/08/2021	100	0	496	148
26/08/2021	100	0	481	146
27/08/2021	100	0	444	143
28/08/2021	100	0	515	141
29/08/2021	100	0	546	144
30/08/2021	100	0	478	152
31/08/2021	100	0	477	150
01/09/2021	100	0	521	172
02/09/2021	100	0	475	146
03/09/2021	100	0	495	156
04/09/2021	100	0	539	146
05/09/2021	100	0	550	146
06/09/2021	100	0	493	153

Day	PSU interface			
	Uptime (%)	Downtime (%)	Payment initiation response (ms)	Information request response (ms)
07/09/2021	100	0	503	152
08/09/2021	100	0	496	151
09/09/2021	100	0	487	149
10/09/2021	100	0	495	156
11/09/2021	100	0	538	143
12/09/2021	100	0	556	146
13/09/2021	100	0	490	156
14/09/2021	100	0	511	155
15/09/2021	100	0	483	148
16/09/2021	100	0	488	149
17/09/2021	100	0	498	153
18/09/2021	100	0	532	143
19/09/2021	100	0	505	144
20/09/2021	100	0	462	146
21/09/2021	100	0	480	155
22/09/2021	100	0	481	151
23/09/2021	100	0	473	150
24/09/2021	100	0	504	156
25/09/2021	100	0	558	149
26/09/2021	100	0	528	148
27/09/2021	100	0	473	152
28/09/2021	100	0	446	139
29/09/2021	100	0	460	149
30/09/2021	100	0	474	147

Interface name MultiLine **Period** July 1st 2021 to September 30th 2021

Interface type Web-Banking

Day	PSU interface			
	Uptime (%)	Downtime (%)	Payment initiation response (ms)	Information request response (ms)
01/07/2021	100	0	394.637	76,546
02/07/2021	100	0	649.950	81,9101
03/07/2021	100	0	95.428.839	87,3568
04/07/2021	100	0	23.984.278	84,2211
05/07/2021	100	0	536.751	79,5724
06/07/2021	100	0	450.696	77,0574
07/07/2021	100	0	426.429	83,8103
08/07/2021	100	0	475.684	83,5879
09/07/2021	100	0	530.134	80,0203
10/07/2021	100	0	84.662.407	76,9835
11/07/2021	100	0	23.799.377	84,1441
12/07/2021	100	0	517.573	83,463
13/07/2021	100	0	486.095	83,7017
14/07/2021	100	0	436.861	78,7605
15/07/2021	100	0	596.663	85,5509
16/07/2021	100	0	659.092	83,2276
17/07/2021	100	0	100.267.134	75,5804
18/07/2021	100	0	23.499.571	83,6763
19/07/2021	100	0	748.435	81,921
20/07/2021	100	0	467.455	88,8647
21/07/2021	100	0	442.770	93,1238
22/07/2021	100	0	408.879	87,7472
23/07/2021	100	0	446.573	98,2825
24/07/2021	100	0	87.498.559	89,0294
25/07/2021	100	0	19.768.887	96,3165
26/07/2021	100	0	429.131	87,8521
27/07/2021	100	0	526.485	85,4856
28/07/2021	100	0	518.133	88,4461
29/07/2021	100	0	696.018	87,6939
30/07/2021	100	0	1.037.550	81,7292
31/07/2021	100	0	89.368.207	89,6516
01/08/2021	100	0	26.953.348	78,8461
02/08/2021	100	0	437.984	94,5696

Day	PSU interface			
	Uptime (%)	Downtime (%)	Payment initiation response (ms)	Information request response (ms)
03/08/2021	100	0	492.662	91,5493
04/08/2021	100	0	535.910	98,2609
05/08/2021	100	0	504.106	88,5007
06/08/2021	100	0	472.227	88,9418
07/08/2021	100	0	102.010.814	88,6698
08/08/2021	100	0	24.194.393	79,5705
09/08/2021	100	0	421.545	88,5423
10/08/2021	100	0	471.124	89,1924
11/08/2021	100	0	446.282	85,1001
12/08/2021	100	0	589.544	92,0093
13/08/2021	100	0	642.779	91,1376
14/08/2021	100	0	100.428.212	86,4874
15/08/2021	100	0	27.555.196	93,8386
16/08/2021	100	0	364.082	90,7117
17/08/2021	100	0	454.211	87,097
18/08/2021	99,99	0,014	411.609	92,8193
19/08/2021	100	0	548.449	90,0053
20/08/2021	100	0	694.301	94,79
21/08/2021	100	0	85.503.709	90,7166
22/08/2021	100	0	20.334.858	266,685
23/08/2021	100	0	400.587	92,1966
24/08/2021	100	0	369.195	94,1318
25/08/2021	100	0	412.944	91,0147
26/08/2021	100	0	439.567	88,3294
27/08/2021	100	0	732.056	85,9552
28/08/2021	100	0	98.668.105	92,9936
29/08/2021	100	0	23.755.055	77,9387
30/08/2021	100	0	571.241	80,3565
31/08/2021	100	0	411.438	75,1638
01/09/2021	100	0	528.628	78,0942
02/09/2021	100	0	424.274	78,2976
03/09/2021	100	0	466.862	85,0421
04/09/2021	98,61	1,39	80.494.510	76,1499
05/09/2021	100	0	22.587.895	78,9689
06/09/2021	100	0	430.244	78,911
07/09/2021	100	0	383.048	80,6501
08/09/2021	100	0	507.439	78,091

Day	PSU interface			
	Uptime (%)	Downtime (%)	Payment initiation response (ms)	Information request response (ms)
09/09/2021	100	0	381.885	78,4079
10/09/2021	100	0	418.603	75,7922
11/09/2021	98,62	1,38	90.804.234	82,778
12/09/2021	100	0	25.625.128	73,8121
13/09/2021	100	0	460.465	74,7316
14/09/2021	100	0	505.013	76,8643
15/09/2021	100	0	449.471	75,7594
16/09/2021	100	0	476.715	76,7979
17/09/2021	100	0	593.630	74,5086
18/09/2021	98,60	1,40	84.944.692	75,6729
19/09/2021	100	0	30.432.448	69,9723
20/09/2021	100	0	460.170	75,3574
21/09/2021	100	0	494.818	76,6482
22/09/2021	100	0	361.022	76,031
23/09/2021	100	0	376.645	80,7738
24/09/2021	100	0	917.660	80,1145
25/09/2021	98,50	1,50	87.089.649	76,0101
26/09/2021	100	0	27.806.906	76,2606
27/09/2021	100	0	469.025	76,5462
28/09/2021	100	0	414.955	76,4111
29/09/2021	100	0	437.981	77,9032
30/09/2021	100	0	392.184	83,64

Interface name PSD2 API LUXHUB **Period** July 1st 2021 to September 30th 2021

Interface type PSD2 Dedicated interface

Dedicated interface						
Day	Uptime (%)	Downtime (%)	PISP response (ms)	AISP response (ms)	CBPII response (ms)	Error response rate (%)
01/07/2021	100	0	768,267	1387,014	0	0
02/07/2021	100	0	673,816	1441,487	0	0
03/07/2021	100	0	836,776	1700,66	0	0
04/07/2021	100	0	686,199	1574,888	0	0
05/07/2021	100	0	730,825	1569,894	0	0,006
06/07/2021	100	0	694,03	1443,99	0	0,015
07/07/2021	100	0	793,116	1459,494	0	0
08/07/2021	100	0	768,13	1448,036	0	0,024
09/07/2021	100	0	792,477	1476,401	0	0,043
10/07/2021	100	0	697,231	1608,086	0	0
11/07/2021	100	0	903,756	1605,912	0	0,079
12/07/2021	100	0	734,284	1526,03	0	0,028
13/07/2021	100	0	784,297	1394,961	0	0
14/07/2021	100	0	788,799	1378,811	0	0
15/07/2021	100	0	725,534	1401,198	0	0
16/07/2021	100	0	719,788	1405,318	0	0
17/07/2021	100	0	728,919	1382,42	0	0
18/07/2021	100	0	539,714	1380,342	0	0
19/07/2021	100	0	699,624	1384,617	0	0
20/07/2021	100	0	682,383	1401,049	0	0,024
21/07/2021	100	0	738,911	1400,297	0	0
22/07/2021	100	0	666,282	1363,128	0	0,016
23/07/2021	100	0	691,851	1425,752	0	0,008
24/07/2021	100	0	693,576	1403,969	0	0
25/07/2021	100	0	666,729	1378,642	0	0
26/07/2021	100	0	705,386	1358,972	0	0,04
27/07/2021	100	0	666,574	1365,042	0	0,014
28/07/2021	100	0	677,304	1381,67	0	0
29/07/2021	100	0	751,312	1444,292	0	0
30/07/2021	100	0	694,481	1446,05	0	0,008
31/07/2021	100	0	709,102	1430,455	0	0
01/08/2021	100	0	768,651	1433,922	0	0
02/08/2021	100	0	731,247	1429,049	0	0,006

Dedicated interface						
Day	Uptime (%)	Downtime (%)	PISP response (ms)	AISP response (ms)	CBPII response (ms)	Error response rate (%)
03/08/2021	100	0	715,426	1424,76	0	0
04/08/2021	100	0	723,92	1420,69	0	0
05/08/2021	100	0	783,524	1453,047	0	0,008
06/08/2021	100	0	662,483	1473,231	0	0
07/08/2021	100	0	684,453	1409,508	0	0
08/08/2021	100	0	691,833	1408,135	0	0
09/08/2021	100	0	692,77	1438,124	0	0,022
10/08/2021	100	0	705,718	1434,17	0	0
11/08/2021	100	0	614,825	1452,204	0	0
12/08/2021	100	0	673,424	1427,392	0	0
13/08/2021	100	0	715,377	1462,075	0	0
14/08/2021	100	0	612,079	1430,872	0	0
15/08/2021	100	0	635,444	1424,936	0	0
16/08/2021	100	0	739,57	1426,844	0	0
17/08/2021	100	0	687,905	1439,9	0	0,007
18/08/2021	99,99	0,014	720,312	1419,235	0	0,156
19/08/2021	100	0	736,255	1402,121	0	0
20/08/2021	100	0	656,818	1478,759	0	0
21/08/2021	100	0	717,631	1429,026	0	0
22/08/2021	100	0	652,677	1406,805	0	0
23/08/2021	100	0	629,093	1449,602	0	0
24/08/2021	100	0	697,053	1443,228	0	0
25/08/2021	100	0	580	1414,689	0	0
26/08/2021	100	0	683,744	1405,917	0	0
27/08/2021	100	0	706,809	1372,439	0	0,011
28/08/2021	100	0	742,921	1360,012	0	0
29/08/2021	100	0	666,326	1380,985	0	0
30/08/2021	100	0	713,913	1441,272	0	0
31/08/2021	100	0	640,219	1447,971	0	0,007
01/09/2021	100	0	709,127	1,492,085	0	0
02/09/2021	100	0	643,936	1,401,623	0	0
03/09/2021	100	0	726,428	1,474,336	0	0
04/09/2021	100	0	649	1,383,829	0	0
05/09/2021	100	0	677,84	1,406,323	0	0,014
06/09/2021	100	0	656,121	1,465,791	0	0,113
07/09/2021	100	0	732,975	1,431,274	0	0
08/09/2021	100	0	721,554	1,450,295	0	0,008

Dedicated interface						
Day	Uptime (%)	Downtime (%)	PISP response (ms)	AISP response (ms)	CBPII response (ms)	Error response rate (%)
09/09/2021	100	0	718,505	1,438,161	0	0
10/09/2021	100	0	782,884	1485,64	0	0
11/09/2021	100	0	552,701	1,401,973	0	0
12/09/2021	100	0	688,903	1,403,374	0	0
13/09/2021	100	0	700,709	1,469,995	0	0,021
14/09/2021	100	0	719,982	1,436,301	0	0
15/09/2021	100	0	552,6	1,112,251	0	0
16/09/2021	100	0	519,208	1,007,346	0	0
17/09/2021	100	0	427,226	1045,83	0	0,009
18/09/2021	99,33	0,67	457,959	970,597	0	12,473
19/09/2021	98,87	1,131	431,814	962,649	0	17,556
20/09/2021	100	0	445,254	975,736	0	0
21/09/2021	100	0	468,76	974,681	0	0,029
22/09/2021	100	0	486,016	974,181	0	0
23/09/2021	100	0	457,452	993,366	0	0,156
24/09/2021	100	0	413,907	1,008,625	0	0
25/09/2021	100	0	441,438	963,507	0	0
26/09/2021	100	0	417,92	976,776	0	0
27/09/2021	100	0	471,609	959,955	0	0,011
28/09/2021	100	0	455,881	915,337	0	0,01
29/09/2021	100	0	477,506	980,178	0	0
30/09/2021	100	0	461,613	938,15	0	0

PSD2 – Statistics of interfaces

Interface name eboo **Period** October 1st 2021 to December 31th 2021
Interface type Web and Mobile Banking

Day	PSU interface			
	Uptime (%)	Downtime (%)	Payment initiation response (ms)	Information request response (ms)
01/10/2021	100	0	489	159
02/10/2021	100	0	549	160
03/10/2021	100	0	534	145
04/10/2021	100	0	486	157
05/10/2021	100	0	476	153
06/10/2021	100	0	480	152
07/10/2021	100	0	475	151
08/10/2021	100	0	491	157
09/10/2021	100	0	546	148
10/10/2021	100	0	534	150
11/10/2021	100	0	502	162
12/10/2021	100	0	476	153
13/10/2021	100	0	524	158
14/10/2021	100	0	477	151
15/10/2021	100	0	494	162
16/10/2021	100	0	558	153
17/10/2021	100	0	529	149
18/10/2021	100	0	495	158
19/10/2021	100	0	492	155
20/10/2021	100	0	486	152
21/10/2021	100	0	508	155
22/10/2021	100	0	503	159
23/10/2021	100	0	557	152
24/10/2021	100	0	551	151
25/10/2021	100	0	495	156
26/10/2021	100	0	489	153
27/10/2021	100	0	449	145
28/10/2021	100	0	488	151
29/10/2021	100	0	499	159
30/10/2021	100	0	569	157
31/10/2021	100	0	589	153

Day	PSU interface			
	Uptime (%)	Downtime (%)	Payment initiation response (ms)	Information request response (ms)
01/11/2021	100	0	682	147
02/11/2021	100	0	557	160
03/11/2021	100	0	486	150
04/11/2021	100	0	487	152
05/11/2021	100	0	492	150
06/11/2021	100	0	563	151
07/11/2021	100	0	546	151
08/11/2021	100	0	493	157
09/11/2021	100	0	493	156
10/11/2021	100	0	491	171
11/11/2021	100	0	493	153
12/11/2021	100	0	491	164
13/11/2021	100	0	544	148
14/11/2021	100	0	542	149
15/11/2021	100	0	486	158
16/11/2021	100	0	477	154
17/11/2021	100	0	486	150
18/11/2021	100	0	482	154
19/11/2021	100	0	502	154
20/11/2021	100	0	560	148
21/11/2021	100	0	522	147
22/11/2021	100	0	487	159
23/11/2021	100	0	484	152
24/11/2021	100	0	481	154
25/11/2021	100	0	498	152
26/11/2021	100	0	463	149
27/11/2021	100	0	541	142
28/11/2021	100	0	608	146
29/11/2021	100	0	529	168
30/11/2021	100	0	473	154
01/12/2021	100	0	481	166
02/12/2021	100	0	482	162
03/12/2021	100	0	500	162
04/12/2021	100	0	559	153
05/12/2021	100	0	548	150
06/12/2021	100	0	490	167
07/12/2021	100	0	473	159

Day	PSU interface			
	Uptime (%)	Downtime (%)	Payment initiation response (ms)	Information request response (ms)
08/12/2021	100	0	507	164
09/12/2021	100	0	475	156
10/12/2021	100	0	515	163
11/12/2021	100	0	548	150
12/12/2021	100	0	556	150
13/12/2021	100	0	513	171
14/12/2021	100	0	493	164
15/12/2021	100	0	485	156
16/12/2021	100	0	490	158
17/12/2021	100	0	492	162
18/12/2021	100	0	548	147
19/12/2021	100	0	555	153
20/12/2021	100	0	504	169
21/12/2021	100	0	486	151
22/12/2021	100	0	489	152
23/12/2021	100	0	463	145
24/12/2021	100	0	479	146
25/12/2021	100	0	541	150
26/12/2021	100	0	513	146
27/12/2021	100	0	480	158
28/12/2021	100	0	477	148
29/12/2021	100	0	483	150
30/12/2021	100	0	481	150
31/12/2021	100	0	495	153

Interface name MultiLine **Period** October 1st 2021 to December 31th 2021

Interface type Web-Banking

Day	PSU interface			
	Uptime (%)	Downtime (%)	Payment initiation response (ms)	Information request response (ms)
01/10/2021	100	0	615.516	78,9877
02/10/2021	98,46	1,54	90.482.130	73,5767
03/10/2021	100	0	25.227.126	81,674
04/10/2021	100	0	482.912	82,1746
05/10/2021	100	0	448.374	75,6914
06/10/2021	100	0	409.618	82,5931
07/10/2021	100	0	423.821	80,3645
08/10/2021	100	0	931.456	76,4249
09/10/2021	98,46	1,54	91.134.268	72,9445
10/10/2021	73,75	26,25	12.571.082	79,5508
11/10/2021	100	0	416.818	78,9982
12/10/2021	100	0	435.663	77,5554
13/10/2021	100	0	376.370	78,9867
14/10/2021	100	0	447.266	78,817
15/10/2021	100	0	691.781	81,9748
16/10/2021	98,56	1,44	97.683.502	74,3918
17/10/2021	99,86	0,14	28.091.512	79,3279
18/10/2021	100	0	445.445	79,7414
19/10/2021	100	0	430.784	81,1233
20/10/2021	100	0	422.902	78,3068
21/10/2021	100	0	380.778	74,3891
22/10/2021	100	0	510.384	74,6748
23/10/2021	98,54	1,46	80.882.636	77,3923
24/10/2021	100	0	25.697.610	79,8394
25/10/2021	100	0	425.859	81,6811
26/10/2021	100	0	469.623	78,1678
27/10/2021	100	0	411.875	78,3514
28/10/2021	100	0	581.251	82,8917
29/10/2021	100	0	366.660	81,1517
30/10/2021	98,52	1,48	76.395.906	70,8525
31/10/2021	100	0	21.284.272	69,5877
01/11/2021	100	0	783.486	70,1924
02/11/2021	100	0	476.832	83,7796

Day	PSU interface			
	Uptime (%)	Downtime (%)	Payment initiation response (ms)	Information request response (ms)
03/11/2021	100	0	581.235	80,0776
04/11/2021	100	0	427.806	79,3
05/11/2021	100	0	407.618	79,7478
06/11/2021	98,59	1,41	94.789.519	75,4541
07/11/2021	100	0	23.468.211	74,7515
08/11/2021	100	0	413.429	87,266
09/11/2021	100	0	490.822	83,0949
10/11/2021	100	0	434.105	85,2219
11/11/2021	100	0	486.250	87,3995
12/11/2021	100	0	460.629	80,3651
13/11/2021	98,5	1,50	98.538.796	79,8188
14/11/2021	100	0	27.961.783	77,4675
15/11/2021	100	0	456.083	79,1173
16/11/2021	100	0	1.474.682	79,5906
17/11/2021	100	0	378.366	81,3099
18/11/2021	100	0	423.414	78,2398
19/11/2021	100	0	956.769	79,6137
20/11/2021	98,51	1,49	96.103.311	74,7481
21/11/2021	98,75	1,25	25.844.371	82,1327
22/11/2021	100	0	412.644	75,5571
23/11/2021	100	0	363.995	74,4322
24/11/2021	100	0	425.094	75,6693
25/11/2021	100	0	400.360	80,7278
26/11/2021	100	0	346.156	77,983
27/11/2021	98,38	1,62	93.327.567	83,2843
28/11/2021	100	0	18.710.323	87,8085
29/11/2021	100	0	541.437	75,4638
30/11/2021	100	0	421.732	74,8695
01/12/2021	100	0	504.929	81,6658
02/12/2021	100	0	440.979	78,583
03/12/2021	100	0	461.169	82,0652
04/12/2021	98,35	1,65	83.595.621	86,0875
05/12/2021	100	0	28.894.255	80,4616
06/12/2021	100	0	457.905	74,437
07/12/2021	100	0	464.364	74,3057
08/12/2021	100	0	399.662	74,6122
09/12/2021	100	0	389.391	79,1879

Day	PSU interface			
	Uptime (%)	Downtime (%)	Payment initiation response (ms)	Information request response (ms)
10/12/2021	100	0	1.010.013	74,9396
11/12/2021	98,34	1,66	78.138.179	77,8429
12/12/2021	100	0	22.914.209	77,1867
13/12/2021	100	0	438.621	75,8613
14/12/2021	100	0	425.308	77,986
15/12/2021	98,48	1,52	497.176	77,1739
16/12/2021	100	0	458.887	79,292
17/12/2021	100	0	1.492.708	81,1803
18/12/2021	98,37	1,63	94.960.742	80,8346
19/12/2021	100	0	22.328.967	91,2811
20/12/2021	100	0	511.397	78,6754
21/12/2021	100	0	446.926	83,5373
22/12/2021	100	0	438.637	82,9397
23/12/2021	100	0	408.243	77,3328
24/12/2021	100	0	357.425	79,3725
25/12/2021	98,39	1,61	77.428.962	85,5152
26/12/2021	100	0	24.578.224	79,8661
27/12/2021	100	0	463.378	91,6224
28/12/2021	100	0	749.394	79,5729
29/12/2021	100	0	537.946	97,4333
30/12/2021	100	0	460.853	83,7388
31/12/2021	100	0	316.738	83,1062

Interface name PSD2 API LUXHUB **Period** October 1st 2021 to December 31th 2021

Interface type PSD2 Dedicated interface

Dedicated interface						
Day	Uptime (%)	Downtime (%)	PISP response (ms)	AISP response (ms)	CBPII response (ms)	Error response rate (%)
01/10/2021	100	0	504,632	1039,548	0	0
02/10/2021	100	0	449,143	990,05	0	0
03/10/2021	100	0	434,104	935,037	0	0,012
04/10/2021	100	0	455,464	997,063	0	0
05/10/2021	100	0	443,169	985,689	0	0,006
06/10/2021	99,918	0,082	476,015	1002,277	0	1,184
07/10/2021	99,762	0,238	480,543	993,282	0	0,998
08/10/2021	100	0	439,184	1028,773	0	0
09/10/2021	100	0	410,258	960,64	0	0
10/10/2021	100	0	453,428	969,916	0	0
11/10/2021	100	0	454,331	1029,49	0	0
12/10/2021	100	0	476,627	1004,776	0	0,109
13/10/2021	99,999	0,001	456,333	1035,421	0	0,216
14/10/2021	99,938	0,062	472,51	987,666	0	0,135
15/10/2021	100	0	443	1058,099	0	0,031
16/10/2021	100	0	461,326	1014,884	0	0,013
17/10/2021	100	0	454,49	963,952	0	0,013
18/10/2021	100	0	481,849	1059,631	0	0,041
19/10/2021	99,951	0,049	466,144	1003,553	0	0,1
20/10/2021	100	0	456,551	979,402	0	0
21/10/2021	100	0	674,122	1015,05	0	0
22/10/2021	100	0	415,959	1053,611	0	0
23/10/2021	100	0	412,34	988,685	0	0
24/10/2021	100	0	369,722	977,634	0	0
25/10/2021	100	0	405,643	985,865	0	0
26/10/2021	100	0	469,622	987,597	0	0
27/10/2021	100	0	418,853	944,519	0	0,01
28/10/2021	100	0	447,322	953,593	0	0,021
29/10/2021	100	0	450,887	998,089	0	0,063
30/10/2021	100	0	482,257	969,68	0	0
31/10/2021	100	0	471,504	988,772	0	0
01/11/2021	100	0	469,892	939,71	0	0
02/11/2021	100	0	476,952	981,596	0	0

Dedicated interface						
Day	Uptime (%)	Downtime (%)	PISP response (ms)	AISP response (ms)	CBPII response (ms)	Error response rate (%)
03/11/2021	100	0	417,572	961,319	0	0
04/11/2021	100	0	515,526	973,055	0	0
05/11/2021	100	0	518,606	999,185	0	0,013
06/11/2021	100	0	499,376	976,301	0	0,145
07/11/2021	100	0	475,096	988,579	0	0,013
08/11/2021	100	0	445,767	1010,478	0	0,006
09/11/2021	100	0	453,481	1015,941	0	0,019
10/11/2021	100	0	465,421	1134,206	0	0
11/11/2021	100	0	469,886	1007,077	0	0
12/11/2021	100	0	443,369	1069,443	0	0
13/11/2021	100	0	419,504	981,596	0	0,012
14/11/2021	100	0	450,503	950,896	0	0
15/11/2021	100	0	487,835	1025,418	0	0,186
16/11/2021	100	0	468,198	992,103	0	0,025
17/11/2021	100	0	448,083	985,017	0	0,062
18/11/2021	100	0	456,942	997,866	0	0,014
19/11/2021	100	0	471,026	1017,676	0	0,007
20/11/2021	100	0	421,98	959,064	0	0,012
21/11/2021	100	0	426,476	922,453	0	0,023
22/11/2021	100	0	425,288	1004,366	0	0
23/11/2021	100	0	424,24	959,112	0	0
24/11/2021	100	0	422,04	1016,958	0	0
25/11/2021	100	0	417,779	965,615	0	0,006
26/11/2021	100	0	394,574	944,734	0	0
27/11/2021	100	0	438,817	921,801	0	0
28/11/2021	100	0	405,457	952,82	0	0
29/11/2021	99,994	0,006	435,402	1029,17	0	0,04
30/11/2021	100	0	467,637	993,844	0	0,01
01/12/2021	100	0	476,905	1045,59	0	0
02/12/2021	100	0	472,073	1021,008	0	0,018
03/12/2021	100	0	417,327	1026,843	0	0
04/12/2021	100	0	431,354	1006,735	0	0
05/12/2021	100	0	439,605	969,222	0	0,012
06/12/2021	100	0	447,144	1032,156	0	0,017
07/12/2021	100	0	477,566	1033,267	0	0
08/12/2021	100	0	438,293	1088,555	0	0,057
09/12/2021	99,898	0,102	431,936	1025,749	0	0,345

Dedicated interface						
Day	Uptime (%)	Downtime (%)	PISP response (ms)	AISP response (ms)	CBPII response (ms)	Error response rate (%)
10/12/2021	100	0	543,975	1176,116	0	0,274
11/12/2021	100	0	514,878	1111,727	0	0,408
12/12/2021	100	0	501,105	1070,317	0	0,556
13/12/2021	100	0	503,989	1184,498	0	0,53
14/12/2021	100	0	536,658	1157,528	0	0,194
15/12/2021	100	0	489,702	1114,61	0	0,475
16/12/2021	100	0	511,034	1120,485	0	0,245
17/12/2021	100	0	529,385	1160,662	0	0,365
18/12/2021	100	0	457,651	1081,245	0	0,21
19/12/2021	100	0	454,777	1095,546	0	0,305
20/12/2021	100	0	492,677	1182,468	0	0,185
21/12/2021	100	0	521,038	1082,765	0	0,17
22/12/2021	100	0	543,577	1089,702	0	0,312
23/12/2021	100	0	509,067	1031,308	0	0,184
24/12/2021	100	0	514,854	1072,486	0	0,187
25/12/2021	100	0	508,55	1061,343	0	0,309
26/12/2021	100	0	502,782	1043,927	0	0,346
27/12/2021	100	0	518,045	1111,659	0	0,2
28/12/2021	100	0	563,573	1074,329	0	0,233
29/12/2021	100	0	488,517	1063,525	0	0,151
30/12/2021	100	0	496,263	1077,247	0	0,171
31/12/2021	100	0	481,569	1082,774	0	0,413