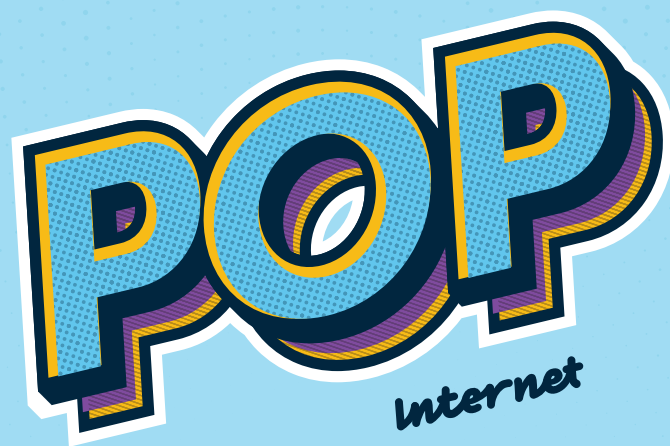


Activating the Plume Home app



DO-IT-YOURSELF

Guide



Need help?

Our Contact Center: 8002 8004
Competent and fast service, 24/7

FAQ: www.post.lu/support



Step 1

Open the email from Plume Support (accounts@plume.com)

Did you receive the email from Plume Support to reset your password?
Also check your spam folder.



Haven't received the email?

Please contact us for free at 8002 8004

Step 2

Click on "Reset password" and change your password

Click the link in the email to set a new password
for your Plume account.

Hi John,

As requested, please go ahead and reset your password.

[Reset password](#)



IMPORTANT The password must be changed
before you can proceed to the next step.

Step 3

Download the Plume Home app



Step 4

Open the app and tap "Sign in"

Step 5

**Enter your password or follow
the instructions shown in the app**



NEED HELP SETTING UP?

8002 8004

