

RETAIL CUSTOMERS FEE SCHEDULE

Takes effect on 01/02/2026

eboo: complete banking packages, with ease

Included in all eboo packages



Free card payments
worldwide



Free and unlimited
online transfers



Free withdrawals*
worldwide



Up to 40% off your shopping,
leisure activities and holidays



Apple Pay
Google Pay



eboo S

- A current account
- A Visa Debit card
- **Free for those under 26**

€5/month



eboo M

- A current account
- A Visa Debit card
- A Visa credit card
- Everyday insurance
- Authorised overdraft

€8/month



eboo L

- A current account
- A Visa Debit card
- A Visa Gold credit card
- Everyday insurance
- Extended insurance
- Authorised overdraft

€10/month

eboo Basic Package, a current account with eBanking access, without card, at 4€/month

Visa insurance

Purchase protection insurance (in-store and online) and travel accident insurance. Applicable when paying with your Visa or Visa Gold.

Visa Gold insurance

Insurance for travel cancellation, luggage protection, car rental, transport delays, winter sports, theft, phishing, assistance and cover extension. Applicable when paying with your Visa Gold card.

*excluding fees indicated on the ATM



YOUR EBOO BENEFITS

As an eboo customer, you have free access to discounts on your daily purchases and leisure activities in Luxembourg and the surrounding area from more than 60 partners!



CINEMA



SHOPPING



AMUSEMENT PARK



VOUCHERS



TRAVEL



MUSIC

More info at: eboo.lu/benefits



MOBILE PAYMENTS



GARMIN PAY™



Optional cards: Visa Debit €4, Easy Visa €4, Visa €5, Visa Gold €7
Easy Visa card without eboo pack : €6/month

INTEREST PAYABLE

Account balance < €0

- Unauthorised overdraft: 12% per year
- Authorised overdraft: 8% per year

DEFERRED REPAYMENT

- Late debit at the end of month with Visa credit card
- Payment with the possibility of repaying **over 10 months with the Visa Gold card**
- Interest rate on the remaining balance due at **12% per year with the Visa Gold card**

KNOW YOUR CUSTOMER Non-regularisation of customer file – blocking fees: €50

DORMANCY Fee for accounts that have been inactive for 10 years – €250. Charged up to the limit of the available balance in the account prior to closure, before the balance is transferred to the escrow account.

YOUR SERVICES AT THE POST POINT OF SALE

ACCOUNT	Current account balance check or transactions	€8
	Issuance of an Account details slip (RIB)	€8
	Account closure at the customer's request	Free
TRANSFER	Setting up and/or changing a standing order	Free
	Transfer in euros to any destination	€8
CARD	Request a new PIN or request replacement card	Free
	Change limit cards	Free



FREE OF CHARGE VIA EBOO EBANKING

available in 5 languages



SERVICES ON DEMAND

- Rental deposit: €50 for setting up + €3/month of management fees
- Cash deposit into your own account at a POST point of sale: **free**
- Duplicate & balance confirmation: €8
- Account statement and visa statement: €2/per document
- Cash withdrawal at a POST point of sale : €8
- Withdrawal and deposit (up to €500) with a mail carrier: **free**
- Paper transfer: €8
- Custom request with prior client approval (duplicates, searches, balance confirmations, etc.): **on quote**
- If you have any difficulties with our digital services or are mobility impaired, contact us on 8002 8004 to apply for free banking.

YOUR RAIFFEISEN ADVANTAGES

As an eboo customer, you have access to Raiffeisen's credit and investment solutions on preferential terms:

- Discount on application fees for loans
- OPERA Benefits for Non-Banking Offers



Raiffeisen