

Call forward

6 2 8 0 is used for all POST numbers
formats starting by **621, 661, 671** and **691**

*All calls

Dial *** * 2 1 * 6 2 8 0**

and **#**

*No answer

Dial *** * 6 1 * 6 2 8 0**

and **#**

*Unavailable

Dial *** * 6 2 * 6 2 8 0**

and **#**

If busy

Dial *** * 6 7 * 6 2 8 0**

and **#**

Enable *all forwards simultaneously

Dial *** * 0 0 4 * 6 2 8 0**

and **#**

Forwards cancellation

Dial **# # 0 0 2 #**



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Voice Mail User Guide

www.post.lu



Record your voicemail

Only in Luxembourg and from your mobile

Dial **8 0 0 2 6 2 8 0**

Press  or OK

Select a language and choose a four-digit secret code.

Then follow the POST recorded prompts

Personalise your voicemail or listen to your messages

1. In Luxembourg

a. From your mobile

Dial **6 2 8 0**

Press  or OK

Then follow the POST recorded prompts

b. From a landline or another mobile

Dial **2 6 7 7 6 2 8 1**

Then follow the POST recorded prompts

Enter the nine digits of your POST phone number and press **#**

Skip the 'welcome' announcement by pressing **#**

Enter your secret code and press **#**

Then follow the POST recorded prompts

2. From abroad in Roaming

a. From your mobile

Dial

+ 3 5 2 2 6 7 7 6 2 8 0

b. From a landline or another mobile

Dial

+ 3 5 2 2 6 7 7 6 2 8 1

Then follow the POST recorded prompts

3. Leave a message on another voicemail

Dial

+ 3 5 2 2 6 7 7 6 2 8 1

Then follow the POST recorded prompts

Main menu

To listen to your messages

1

To delete your messages

2

To change your voicemail

3

Permanently cancel your voicemail

7

To get help

8

Functions available while listening

To a new message

To go back to the start of the message

1

To delete the message

5

To listen to the next message

6

To an old message

To go back to the start of the message

1

To go back to the previous message

4

To delete the message

5

To listen to the next message

6

Functions available at any time

To get help

8

To return to the main menu

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