

SMART WIFI

COVERAGE WHEREVER YOU NEED IT



SMART WIFI

Powered by
Plume HomePass®

WIFI POWER

DO-IT-YOURSELF

Quick Guide



Step 1: UNPACK AND CHECK SUPERPOD AND ACCESSORIES



SuperPod



Ethernet cable

Step 2: OPEN EMAIL FROM PLUME SUPPORT

Have you received the email from Plume Support in order to reset your password? Please also check your spam folder.



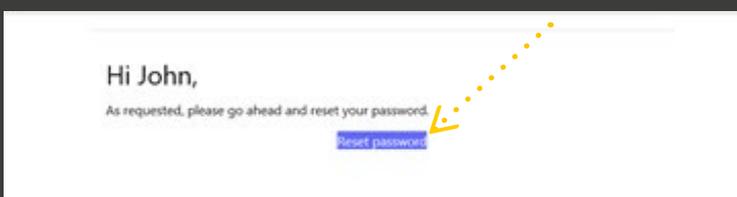
Not received any email?

Contact us 24/7 on the freephone number

8002 8004.

Step 3: CLICK ON "RESET PASSWORD" AND CHANGE PASSWORD

Click on the button in the email in order to set a new password for your Plume account.

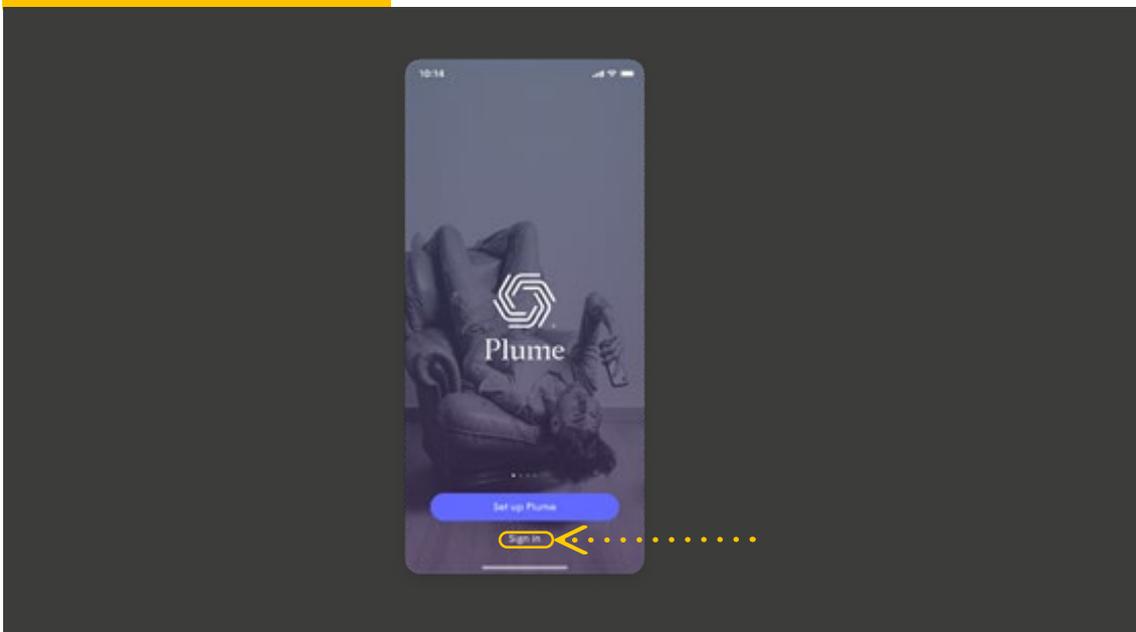


The password must be changed before the next steps.

Step 4: DOWNLOAD THE HomePass® APP



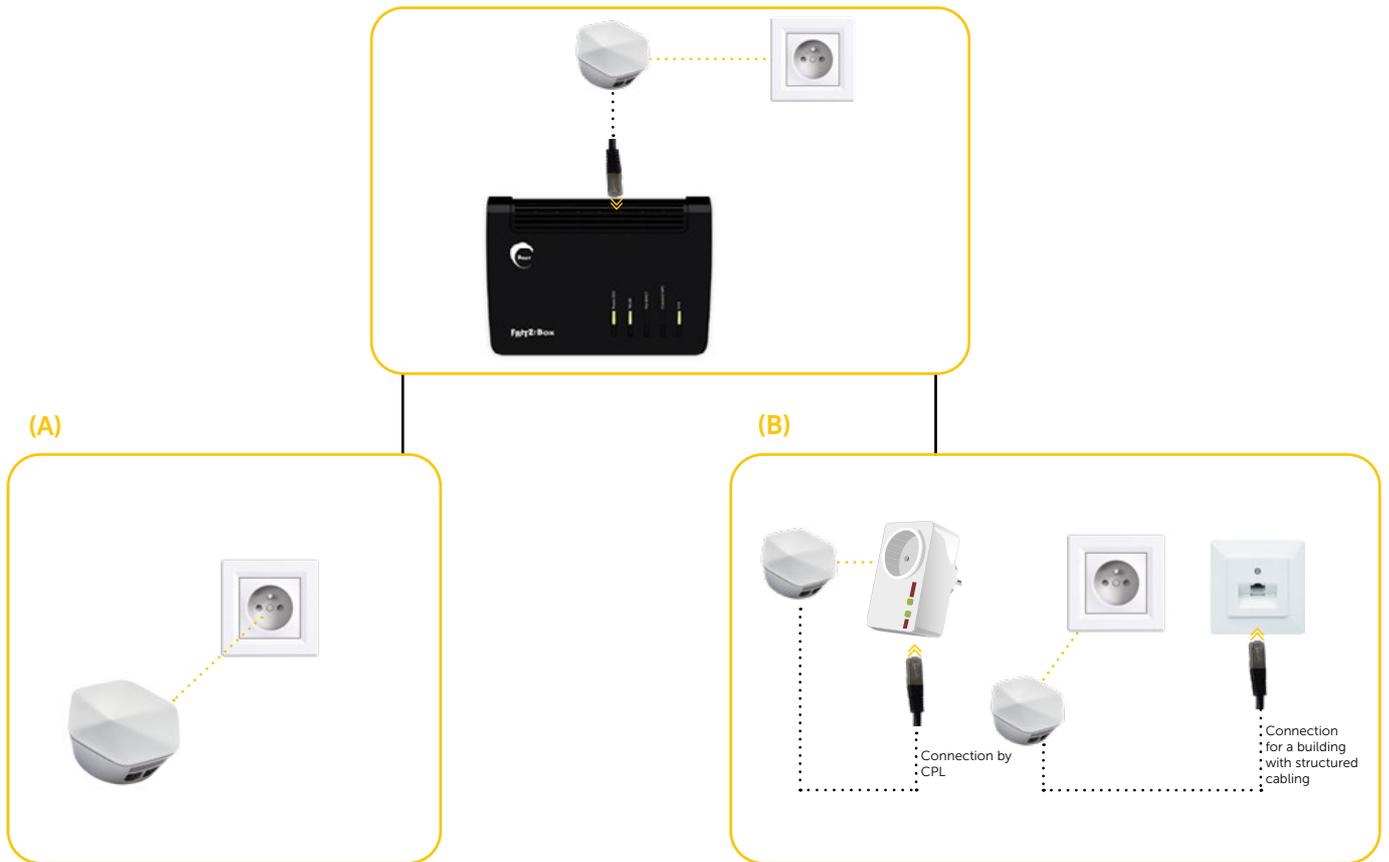
Step 5: CLICK ON "SIGN IN"



Step 6: ENTER EMAIL ADDRESS AND NEW PASSWORD

Step 7: SET UP SUPERPODS

Your SuperPods can be connected with each other by WIFI (A) or using an Ethernet cable (B) Please note that at least one SuperPod must be connected to your HomeServer by Ethernet cable.

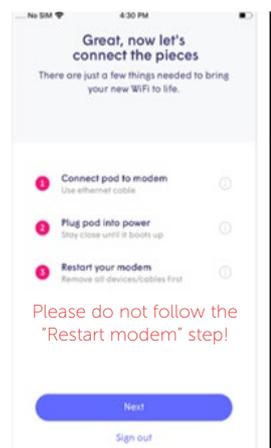


 If your home has Ethernet connections, this can massively increase the speeds you can reach over Wi-Fi.

Step 8: CONNECT THE SUPERPOD TO THE HOMESERVER USING THE HomePass® APP

The following steps must be followed in the HomePass app:

 The HomePass app has been developed for the US market. There may be some differences. The relevant changes are marked in red in this document. However, you can install your SuperPods easily using the HomePass app.



Great, now let's connect the pieces

There are just a few things needed to bring your new WiFi to life.

- 1 Connect pod to modem
Use ethernet cable
- 2 Plug pod into power
Stay close until it boots up
- 3 Restart your modem
Remove all devices/cables first

Please do not follow the "Restart modem" step!

Next

Sign out

STEP 1

Connect the SuperPod with the HomeServer. Use the Ethernet cable supplied in order to connect the SuperPod with your HomeServer.



Advanced setup

STEP 2

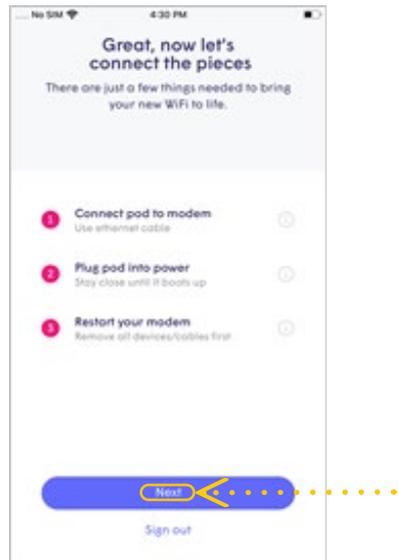
Connect the SuperPod to a power supply. Stay close to the connected SuperPod until it starts up. Your smartphone will identify it via Bluetooth.



Advanced setup

Step 9: SET UP SSID (WIFI NAME)

After you have completed the steps in order to connect your first SuperPod, tap "Next" in order to continue setting up your SSID.



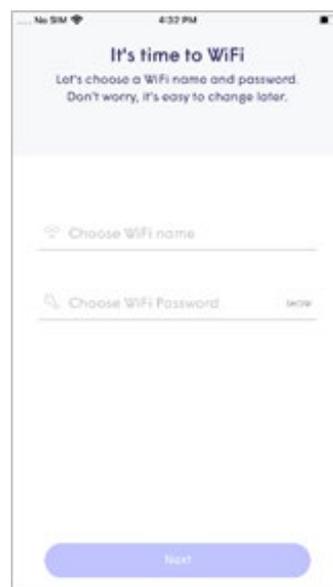
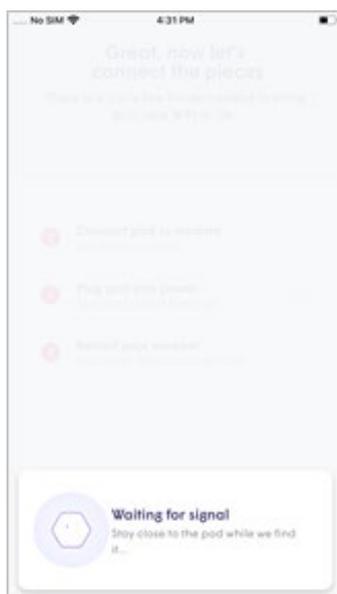
The LED will keep flashing until the SuperPod has connected with the Plume cloud. Once the connection has been established, the LED will switch off and the app will prompt you to enter your new SSID and your password.



In order to simplify the set-up process, you can use your previous SSID and password. This means that all of your WiFi devices can simply switch to the Plume network once the old WiFi has been switched off without you having to update the access data for each individual WiFi device.

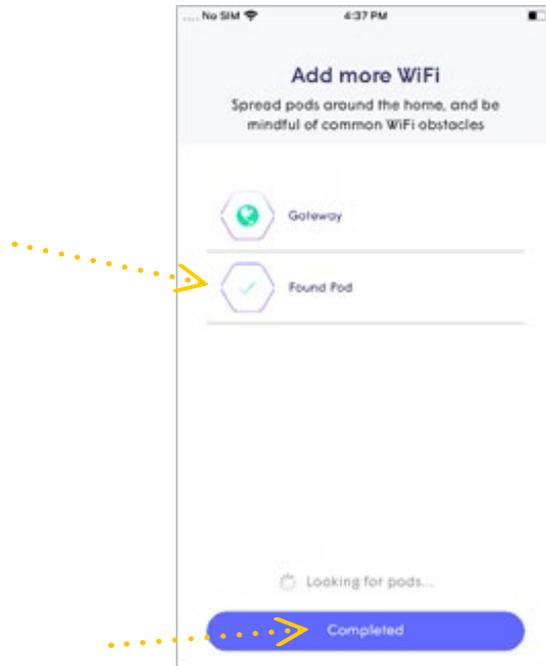


However, you also have the option of setting a completely new SSID and/or a new password. This means that the new WiFi network can be set up as securely as possible. Please note that the access data to the new Plume network will have to be updated on each individual WiFi device.



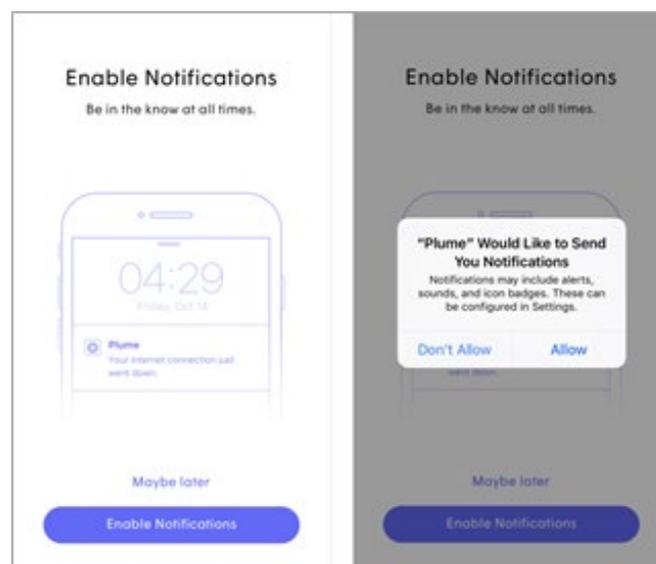
Step 10: CONNECT ADDITIONAL SUPERPODS

If you have more than one SuperPod, start connecting them now. Stay close to each SuperPod until it is displayed in the HomePass® app. Once each individual SuperPod has been connected to the network and the cloud, a green tick will appear in the app and the LED on the SuperPod will switch off. Tap on "Completed" once all SuperPods have been added.



Step 11: ENABLE NOTIFICATIONS

Please make sure that you enable notifications. This will help you stay informed about your home network activities.



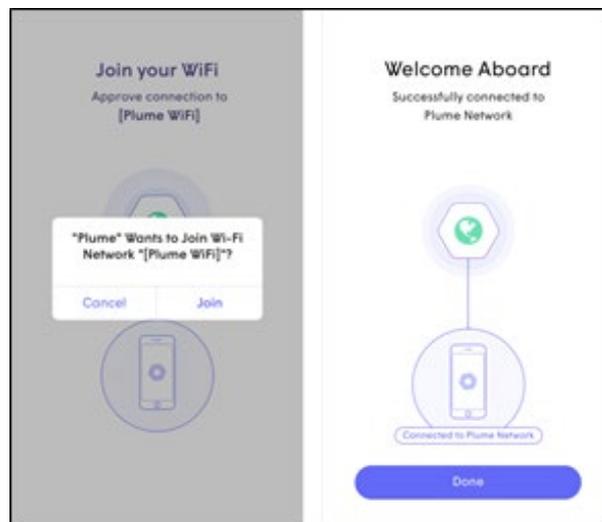
Step 12: ACCESS THE NEW NETWORK USING THE MOBILE TELEPHONE



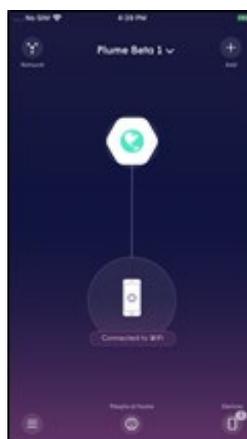
Customers who have not changed their SSID can skip this step.

The HomePass app will prompt you to access the new WIFI network using your smartphone. When you tap “Join” you will be redirected to the WIFI settings outside the HomePass app.

Once you are back in the HomePass app , a welcome message will appear, indicating that the device is now connected and that the new WIFI network is ready to be used.



After you have accessed the network, you will be redirected to the start screen.

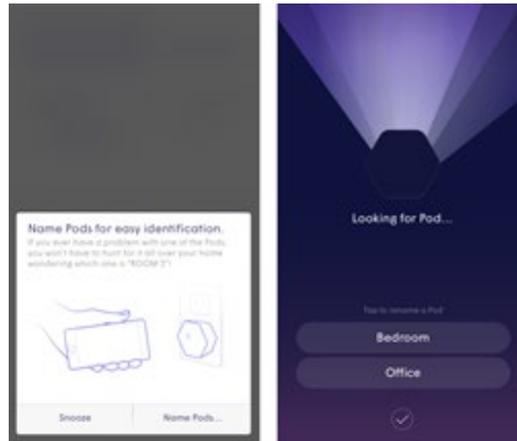


Step 13: (OPTIONAL) NAME YOUR SUPERPODS IN ORDER TO BE ABLE TO IDENTIFY THEM MORE EASILY

 If you tap "Snooze" this step will be skipped.

In order to name the SuperPods, bring your smartphone close to each individual SuperPod. The nearest SuperPod will be identified via Bluetooth.

Select a default name from the list or allocate a custom name to each SuperPod.



Step 14: DEACTIVATE FRITZ!Box WIFI

In order to improve the Plume WIFI, WIFI has to be disabled on your existing wireless HomeServer. To do so, please press the appropriate WIFI button on your HomeServer.

FRITZ!Box 7530



FRITZ!Box 7490



FRITZ!Box 7583



Step 15: DISABLE OTHER WIFI ACCESS POINTS

If you have any other WIFI access points, select your model below and follow the instructions for disabling WIFI.

FRITZ!WLAN Repeater



Unplug the device and stop using it.

FRITZ!Powerline 546



If a WIFI notification is displayed on the device, turn WIFI off by pressing and holding the WIFI key for 1 second.

FRITZ!Powerline 1260



The WIFI switches off automatically if the WIFI is turned off on the FRITZ!Box

FRITZ!Box 4040 or another FRITZ!Box in AccessPoint mode:



If a WIFI notification is displayed on the device, turn WIFI off by pressing and holding the WIFI key for 1 second.

Step 16: OPTIMISING YOUR WIFI NETWORK

Over the next 24 hours your new Plume WIFI network will be optimised in order to achieve the best performance for your connected devices.



Need any help?

Our Contact Center is open 24/7 for all your queries and issues. Just call the freephone number **8002 8004**