



## YOUR DAY-TO-DAY SERVICES

### CASH

#### Payments

Cash payments consist in submitting notes and/or coins that are legal tender in the Grand Duchy of Luxembourg for payment into an account.

You can pay this cash into your Account or that of another POST Finance Professional Customer at certain POST ATMs by identifying yourself using your Card, or at a Point of Sale, or in certain Raiffeisen branches.

Valid proof of ID or another means of identification may be requested on a case-by-case basis when paying cash into an Account. POST Finance reserves the right to require a Form to be signed stating the origin of the funds, and documents to be presented giving details of the origin of the funds when making cash payments.

Any payment of 10,000 Euro or more into an Account (or equivalent broken down into smaller payments) must be accompanied by a document proving the economic origin of the funds (e.g. contract, deed, bank statement, etc.). In the absence of such justification, POST Finance reserves the right to refuse to accept the payment.

The customer receives a receipt giving all of the details of the transaction.

Payments are subject to charges as defined in the Price List.

POST Finance also reserves the right to refuse cash payments.

#### If you are a Consumer

When you pay cash into your Euro Account, POST Finance will provide and assign a value date to the amount paid immediately.

#### If you are a professional

When you pay cash into your Euro Account, POST Finance will provide and assign a value date to the amount paid, no later than on the Business Day following the day of receipt of the funds.

#### Withdrawals

Cash withdrawals consist in withdrawing banknotes and/or coins from an Account, at an ATM or a Point of Sale.

You can only make withdrawals if you are the Holder, Co-Holder or Proxy of the Account.

Withdrawals are subject to charges as defined in the Price List.

Any withdrawal at a Point of Sale is limited to ten thousand (10,000) Euro.

POST Finance reserves the right to refuse a cash withdrawal that does not appear to comply with the Contract.