

## PSD2 – Statistics of interfaces

**Interface name** Web-banking (CCP Connect) **Period** June 14<sup>th</sup> to July 8<sup>th</sup>, 2019  
**Interface type** E-banking

Day	PSU interface			
	Uptime (%)	Downtime (%)	Payment initiation response (ms)	Information request response (ms)
14/06/2019	100	0	429	427
15/06/2019	100	0	503	320
16/06/2019	100	0	423	378
17/06/2019	100	0	425	423
18/06/2019	100	0	426	449
19/06/2019	100	0	428	429
20/06/2019	100	0	431	437
21/06/2019	100	0	435	437
22/06/2019	100	0	436	402
23/06/2019	100	0	427	369
24/06/2019	100	0	452	481
25/06/2019	100	0	419	463
26/06/2019	100	0	432	488
27/06/2019	100	0	419	441
28/06/2019	100	0	427	446
29/06/2019	100	0	451	444
30/06/2019	100	0	425	372
01/07/2019	98,06	1,94	428	450
02/07/2019	100	0	426	458
03/07/2019	100	0	432	511
04/07/2019	100	0	436	455
05/07/2019	98,61	1,39	436	468
06/07/2019	100	0	452	417
07/07/2019	100	0	442	399
08/07/2019	100	0	456	453

**Interface name** Mobile Banking (CCP Mobile) **Period** June 14<sup>th</sup> to July 8<sup>th</sup>, 2019  
**Interface type** E-banking

PSU interface				
Day	Uptime (%)	Downtime (%)	Payment initiation response (ms)	Information request response (ms)
14/06/2019	100	0	688	332
15/06/2019	100	0	1.048	873
16/06/2019	100	0	1.084	580
17/06/2019	100	0	752	374
18/06/2019	100	0	667	323
19/06/2019	100	0	713	390
20/06/2019	100	0	685	332
21/06/2019	100	0	671	330
22/06/2019	100	0	792	392
23/06/2019	100	0	935	518
24/06/2019	100	0	735	365
25/06/2019	100	0	651	305
26/06/2019	100	0	575	324
27/06/2019	100	0	618	331
28/06/2019	100	0	672	335
29/06/2019	100	0	792	426
30/06/2019	100	0	1.021	586
01/07/2019	98,06	1,94	683	366
02/07/2019	100	0	690	345
03/07/2019	100	0	685	348
04/07/2019	100	0	695	361
05/07/2019	98,61	1,39	685	356
06/07/2019	100	0	810	429
07/07/2019	100	0	1.044	626
08/07/2019	100	0	748	399

**Interface name** MultiLine **Period** June 14<sup>th</sup> to July 8<sup>th</sup>, 2019  
**Interface type** E-banking

PSU interface				
Day	Uptime (%)	Downtime (%)	Payment initiation response (ms)	Information request response (ms)
14/06/2019	100	0	433.586	144,656
15/06/2019	97,62	2,38	85.703.785	178,353
16/06/2019	100	0	22.289.931	155,015
17/06/2019	100	0	479.213	157,268
18/06/2019	100	0	479.573	157,391
19/06/2019	100	0	576.614	155,266
20/06/2019	100	0	420.264	169,646
21/06/2019	100	0	517.014	162,64
22/06/2019	97,62	2,38	83.130.229	219,325
23/06/2019	100	0	30.459.706	222,448
24/06/2019	100	0	479.804	165,558
25/06/2019	100	0	503.802	175,049
26/06/2019	100	0	462.025	169,857
27/06/2019	100	0	393.733	166,224
28/06/2019	100	0	518.271	166,508
29/06/2019	97,61	2,39	102.088.849	150,634
30/06/2019	100	0	24.176.474	183,342
01/07/2019	93,26	6,74	512.516	134,716
02/07/2019	100	0	544.698	135,55
03/07/2019	100	0	538.526	128,704
04/07/2019	92,39	7,61	406.614	123,986
05/07/2019	98,54	1,46	678.946	134,477
06/07/2019	97,63	2,37	83.039.495	146,407
07/07/2019	100	0	25.614.188	146,673
08/07/2019	100	0	432.590	127,791

**Interface name** PSD2 API (LUXHUB) **Period** June 14<sup>th</sup> to July 8<sup>th</sup>, 2019  
**Interface type** PSD2 Dedicated interface

Dedicated interface						
Day	Uptime (%)	Downtime (%)	PISP response (ms)	AISP response (ms)	CBPII response (ms)	Error response rate (%)
14/06/2019	100	0	0	0	0	0
15/06/2019	100	0	0	0	0	0
16/06/2019	100	0	0	0	0	0
17/06/2019	100	0	0	0	0	0
18/06/2019	100	0	0	0	0	0
19/06/2019	100	0	0	0	0	33,33
20/06/2019	100	0	691	0	0	47,83
21/06/2019	100	0	0	0	0	50
22/06/2019	100	0	0	0	0	0
23/06/2019	100	0	0	0	0	0
24/06/2019	100	0	0	0	0	0
25/06/2019	100	0	0	0	0	50
26/06/2019	100	0	0	0	0	50
27/06/2019	100	0	0	0	0	33,33
28/06/2019	100	0	0	0	0	0
29/06/2019	100	0	0	0	0	0
30/06/2019	100	0	0	0	0	0
01/07/2019	100	0	0	0	0	0
02/07/2019	100	0	0	0	0	0
03/07/2019	100	0	0	0	0	0
04/07/2019	100	0	0	0	0	0
05/07/2019	100	0	0	0	0	0
06/07/2019	100	0	0	0	0	0
07/07/2019	100	0	0	0	0	0
08/07/2019	100	0	0	0	0	0