

Voice Mail User Guide

Record your voicemail

Only in Luxembourg and from your mobile

Dial **8 0 0 2 6 2 8 0**

Press **📞** or OK

Select a language and choose a four-digit secret code.

Then follow the POST recorded prompts

Personalise your voicemail or listen to your messages

1. In Luxembourg

a. From your mobile

Dial **6 2 8 0**

Press **📞** ou OK

Then follow the POST recorded prompts

b. From a landline or another mobile

Dial **2 6 7 7 6 2 8 1**

Then follow the POST recorded prompts

Enter the nine digits of your POST phone number and press **#**

Skip the 'welcome' announcement by pressing **#**

Enter your secret code and press **#**

Then follow the POST recorded prompts

2. From abroad

a. From your mobile

Dial **+ 3 5 2 2 6 7 7 6 2 8 0**

b. From a landline or another mobile

Dial **+ 3 5 2 2 6 7 7 6 2 8 1**

Then follow the POST recorded prompts

3. Leave a message on another voicemail

Dial **+ 3 5 2 2 6 7 7 6 2 8 1**

Then follow the POST recorded prompts

Main menu

To listen to your messages **1**

To delete your messages **2**

To change your voicemail **3**

Permanently cancel your voicemail **7**

To get help **8**

Functions available while listening

To a new message

To go back to the start of the message **1**

To delete the message **5**

To listen to the next message **6**

To an old message

To go back to the start of the message **1**

To go back to the previous message **4**

To delete the message **5**

To listen to the next message **6**

Functions available at any time

To get help **8**

To return to the main menu **9**

Deviations

6 2 8 0 is used for all POST numbers formats starting by **621**, **661**, **671** and **691**.

All calls:

Dial *** * 2 1 * 6 2 8 0**

and **#**

No answer:

Dial *** * 6 1 * 6 2 8 0**

and **#**

Unavailable:

Dial *** * 6 2 * 6 2 8 0**

and **#**

If engaged

Dial *** * 6 7 * 6 2 8 0**

and **#**

Enable all deviations simultaneously

Dial *** * 0 0 4 * 6 2 8 0**

and **#**

Cancellation

Dial **# # 0 0 2 #**