- Access to Raiffeisen Partner services

Entry into a client relationship with the Raiffeisen Partner and opening an account with it shall be only on your own initiative. No confidential and/or personal data concerning you will be sent unless you initiate a request to enter into a client relationship and/or open an account with this Partner.

To do this, you should:

- contact the "Client Service Centre", which has been set up to answer all your questions.
  - POST Finance Client Service Centre (8.30am - 6pm, Monday to Friday): 8002 8004
  - Raiffeisen Client Service Centre (8.30am - 6pm, Monday to Friday): 8002 2450

- Log in to E-banking (CCP Connect) and request a client relationship directly;
- Go to a POST Point of Sale to arrange a meeting with a Raiffeisen advisor.

Within this Partnership, you can, under certain conditions, request a client relationship with the Partner via your E-banking account and/or open a savings account or apply for a personal loan from it. Should you enter a client relationship with the Partner, the Partner will be your exclusive co-contractor within this relationship. Approval of this client relationship with the Partner shall be at its own exclusive discretion.

- Data accessible to the Partner

If you have initiated the process to enter a client relationship and/or open an account with the Partner, you agree to your data being processed by this Partner.

- Transactions possible from our Partner's branches
  - Cash withdrawals
  - Cash deposits
  - SEPA transfers

- Transactions relating to the Partner via your E-banking account

You can carry out the following transactions with the Partner, in relation to the savings account:

- view balance information and account history for the savings account;
- make transfers from the savings account to your Account(s), in accordance with the Partner's conditions of use relating to the savings account and the Account;
- make transfers from your Account(s) to the savings account, in accordance with the Partner's conditions of use relating to the savings account and the Account.
- Request a personal loan

The balance and account history information for the savings account available via E-banking is based exclusively on data communicated by the Partner. This information is updated only once every Business Day. Therefore, transactions performed on the savings account will only be displayed and viewable over E-banking the day after these transactions were performed. The Partner is exclusively responsible for the correct execution of debit and credit transactions on the savings account. In the context of the execution of debit and credit transactions on the savings account, POST Finance acts as your agent and its obligation is restricted to transferring instructions for the execution of transactions on the savings account to the Partner.

- Requesting cessation of transfer of your data and the consequences

You may unequivocally instruct POST Finance by post that you do not permit the transfer of your data to the Partner or access to your data by the Partner. In this case, you acknowledge that you may no longer perform transactions on your Account in the Partner's branches.

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