

In the absence of provisions in these special terms and conditions (the **'Special Terms and Conditions'**), the provisions of the General Terms and Conditions shall apply. The terms in initial capitals are defined below, or, failing this, in the General Terms and Conditions.

1. Definition

'Post Office Box Service': the Service enabling the Customer to receive Items in the Post Office Box provided to him/her by POST Courier.

2. Subscription to the Service

- 2.1. Any Local Addressee wishing to have a Post Office Box must issue a request with POST Courier using the Form.
- 2.2. POST Courier reserves the right to reject an application for a Post Office Box allocation on reasonable grounds, in particular when the applicant fails to justify a real need or when the Post Office Box is likely to be used for purposes that are against the law, or against good morals or public order.
- 2.3. When subscribing to the Post Office Box Service, POST Courier shall inform the Customer of the availability of Post Office Boxes depending on his/her place of residence.
- 2.4. The information on name(s), profession and address of the person(s) renting a Post Office Box may be made public by POST Courier by all means it deems appropriate.
- 2.5. The Address of the Post Office Box consists of the number of this Post Office Box as well as the associated postcode and town, excluding any other indication of Address and/or Addressee.

3. Using the Service

- 3.1. The Customer acknowledges that the following shall be deposited in the Post Office Box (within the technical limits of the said Post Office Box) and shall be considered as properly delivered to the Addressee when they mention the Address of the Post Office Box in their Address Box: standard Items, newspapers as well as Notifications of Registered Items, Parcels, Insured Items, Cash on Delivery Items, large Items and/or Items subject to tax, which are made available at a location designated by POST Courier.
- 3.2. An Item with Notification shall be handed over at the Point of Sale

stated on the Notification upon presentation of this Notification and, where applicable, after (i) the Customer has signed for it and/or (ii) paid any possible taxes due in relation to this Item with Notification and/or the amount due in relation to a Cash on Delivery Item.

- 3.3. POST Courier shall make two (2) keys available to the Customer per Post Office Box. If the Customer wishes to have an additional key or keys, he/she shall submit a request to POST Courier, which has sole authority to duplicate the keys, and pay the costs stated in the Price List. All the keys for the Post Office Box must be returned to the relevant Point of Sale when the Contract is terminated, without any financial compensation. In the event of loss of one or more keys, the Customer shall immediately inform POST Courier. Consequently, the use of the Post Office Box is temporarily suspended and the lock changed at the Customer's expense, in accordance with the Price List. The key or keys which have become unusable shall be returned to POST Courier; without any compensation. Furthermore, if the Customer has caused damage to the Post Office Box allocated to him/her, POST Courier shall carry out the necessary repairs, at the Customer's expense.
- 3.4. In the event that the Post Office Box is full of Items thereby preventing the distribution of new Items, POST Courier shall send a Registered Item with acknowledgement of receipt to the Customer at the Address stated on the Form. If the Customer fails to remedy the situation within ten (10) working days from the date of sending the aforementioned Registered Item, the Items shall be treated in accordance with the Law.
- 3.5. A Post Office Box is rented to the person specified in the Contract only and shall, in principle, only be used and opened by him/her. Nevertheless, the Customer may authorise, at his/her discretion and under full responsibility, one or more persons to access this Post Office Box and/or use it to receive Items. Shall thus be deemed to be duly authorised by the Customer to:
 - (i) open the Post Office Box, any person with a key to the POST Office Box, except in the event of a declaration of loss made with POST Courier in accordance with article 3.3; and/or
 - (ii) use the Post Office Box, any Addressee other than the Customer of an Item mentioning the Address of the Post

Office Box stipulated in article 2.5, except if the Customer formally objects.

4. Termination

POST Courier may terminate the Contract at any time and without notice, and without any right of compensation for the Customer or any other possible user of this Post Office Box, if it is established that the:

- (i) Post Office Box was rented out on the basis of inaccurate information;
- (ii) the continuation of the Contract is no longer justified, in particular if the Customer does not access the Post Office Box on a regular basis or no longer fulfils the conditions required to be allocated a Post Office Box, or due to the volume of Items delivered to the Post Office Box;
- (iii) the Post Office Box was used for non-postal purposes or for purposes which are against the law, against good morals and/or public order; and/or
- (iv) the Customer of the Post Office Box does not honour his/her commitments or does not comply with the provisions issued or to be issued by POST Courier in relation to the Post Office Box Service.

5. Liability

- 5.1 POST Courier shall not be held liable for the consequences which may result from the loss or theft (i) of key(s) given to the Customer and/or (ii) the content of Post Office Box by using one of these keys.
- 5.2 POST Courier does not check the capacity of the persons who open and/or empty the Post Office Box.

The present document is a free translation in English language of the French version of POST Courier's "Conditions Particulières - Boîte Postale" for customer information only. In case of any discrepancy or contradiction between those two documents, the provisions of the French version shall prevail.